



**St Vincent de Paul Society NSW**  
*Support Services* *good works*

# Services Directory

JUNE 2017

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### CASE MANAGEMENT

The case management division supports a client-centred approach in each service and program it provides. Each person will determine their path, they will be an active partner in any solutions identified and through this partnership will receive a personalised service through the case management process. The services provided to clients will be designed on an ongoing basis around their individual needs. Services and programs will be strengths-based, in supporting clients to develop their skills, resilience and capacity and to exit back into the community with the aim of being independent.

Through case management we aim to help clients to:

- Build connections to communities;
- Learn about other places they can get help and be informed of their options;
- Feel reassured that they and those important to them will not be labelled;
- Feel supported to develop their skills and be included in a way that is appropriate for them;
- Feel encouraged to provide feedback to help us improve our service delivery

The case management division operates the following service locales:

- North Eastern Murrumbidgee Homelessness
- Eastern Murrumbidgee Homelessness
- Armidale Men's Homelessness Service
- Illawarra Homelessness Coordination Service
- Macarthur Multipurpose Women's & Children Domestic Violence Service
- Wingecarribee Across Target Group
- Illawarra=Shoalhaven Men's Service
- SVDP Inner City Service Package
- Partners in the:
- Western Sydney Men's Homelessness Service
- Southern Murrumbidgee Homelessness
- Western Sydney District Family Support
- Inner City Single Women's homelessness Service

And provides support in the following accommodation services:

- Our Lady of The Way-Maryland's
- Vincentian House- Surry Hills
- Matthew Talbot Hostel-Woolloomooloo
- Bowral Youth Refuge-Bowral
- Vinchez Refuge-Eaglevale
- John Purcell House- Nowra
- Edel Quinn- Wagga Wagga
- McCosker House-Port Macquarie
- Gordon Charles O'Neill House-Coniston

### ABILITY LINKS

Region: Metro and South Sydney, Central Coast, Newcastle, Hunter

Focus: Linking people with disability, family members and carers and communities with possibilities.



Ability Links is a free service linking people with disability, their families and carers with communities and opportunities. Ability Links serves people aged 0-64 and does not require a referral or qualification. Ability Links also support organisations, communities and businesses in becoming more accessible and inclusive.

Phone: Metro and South Sydney: (02) 8622 0456

Phone: Hunter and Central Coast (02) 4905 0700

Email: [ability.links@vinnies.org.au](mailto:ability.links@vinnies.org.au)

URL: [www.abilitylinks.org.au](http://www.abilitylinks.org.au)

### COMPEER

Region: Sydney, Newcastle

Focus: One-to-one volunteer friendship program adult men and women



Compeer is a community mental health program that aims to improve the quality of life and self-esteem of adults with a mental illness through one-to-one friendship with a caring volunteer. Friends meet up regularly for simple social activities, such as grabbing a bite to eat, going for a walk or visiting a local attraction.

Phone: (02) 9568 0295

Email: [compeer@vinnies.org.au](mailto:compeer@vinnies.org.au)

URL: [www.vinnies.org.au/compeer](http://www.vinnies.org.au/compeer)

### iCARE

Region: Sydney

Focus: Support to people who have been receiving Workers' Compensation



iCare provides support to individuals whose income has been negatively impacted by changes to worker's compensation entitlement. The program is designed to empower participants to take positive ownership of their future and support their confidence in setting and attaining goals. It aims to provide services to manage adverse feelings and enhance self-management.

Phone: 1800 400 808

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### OZANAM LEARNING CENTRE Ozanam Learning Centre

Region: Armidale, Wagga Wagga, Woolloomooloo

Focus: Support for adult men and women experiencing social or economic exclusion.

The Ozanam Learning Centres (OLC) support people who are at imminent risk of homelessness and/or experiencing social or economic exclusion. There are three centres across NSW in Armidale, Wagga Wagga and Woolloomooloo. Across the centres there is an array of different programs on offer including arts and music programs, a living skills program which include budgeting and tenancy management, health promotion programs as and other professional services including individual counselling, drug and alcohol support groups. The programs offered through the OLC are for men and women aged over 18 and are all free of charge.

Phone: (02) 9358 8170

Email: [olc@vinnies.org.au](mailto:olc@vinnies.org.au)

URL: <http://ow.ly/oWtM30ctqAe>

### OZANAM INDUSTRIES

Region: Stanmore, West Ryde, Coonamble

Focus: Enhancing the lives of adults with disability with employment opportunities in specialised and supported work environments



Ozanam Industries is committed to enhancing the lives of people with disability. As an Australian Disability Enterprise (ADE), we provide employment opportunities and assistance to people with disabilities to work in specialised and supported work environments in three locations: Stanmore, West Ryde and Coonamble.

Phone: (02) 9519 3044

Email: [caroline.peyroux@vinnies.org.au](mailto:caroline.peyroux@vinnies.org.au)

URL: [www.ozanam.org.au](http://www.ozanam.org.au)

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### SPARK

Region: Sydney

Focus: Supporting the settlement of newly arrived families and creating opportunities



SPARK partners with primary schools, volunteers and organisations to support the settlement of newly arrived families and create opportunities for them to engage in their local communities. SPARK builds capacity to support strong families and inspire inclusive communities.

Phone: (02) 9568 0280

Email: [spark@vinnies.org.au](mailto:spark@vinnies.org.au)

URL: <http://spark.vinnies.org.au/>

Phone: (02) 9310 2778

Address: 182 Young St, Waterloo NSW 2017

URL: [www.vinnies.org.au](http://www.vinnies.org.au)

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### MATTHEW TALBOT HOSTEL

Region: Woolloomooloo, Newcastle

Focus: Providing accommodation and specialised support to homeless men over 21

The Matthew Talbot Hostel provides accommodation and specialised support to men over 21 who are homeless or at risk of homelessness. The service aims to provide immediate support and accommodation for people at the time of crisis as well as facilitate access to other essential services and more permanent housing. These services range from provision of nutritional meals, clothing, showers and basic medical to intensive case management, legal and housing support, specialised health care, advocacy and providing a safe, welcoming environment for people who are sleeping rough and have experienced trauma. In addition to the 98 beds, other services offered through the facility are accessed by more than 35,000 men each year.

Phone: (02) 9358 8102

Address: 22 Talbot Pl, Woolloomooloo

URL: [www.vinnies.org.au](http://www.vinnies.org.au)

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### FREDERIC HOUSE

Region: Inner Sydney

Focus: An accredited aged care facility for adult men needing residential care

Frederic House is an accredited Aged Care facility that opened in 1998. It provides a permanent home to 61 men who have been assessed by Aged Care Assessment Teams as needing residential care. Clinical and personal care at the facility is provided by a team of around 40 personal care staff and Registered Nurses. There is always at least 1 Registered Nurse on-duty.

Phone: (02) 9310 2778

Address: 182 Young St, Waterloo NSW 2017



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### VINCENTIAN HOUSE

Region: Inner Sydney

Focus: Crisis accommodation and case management service for families and single women

Vincetian House is a crisis accommodation and case management service for families and single women in inner Sydney and is staffed 24 hours a day, 7 days a week. Vincetian House welcomes families and single unaccompanied women who are experiencing homelessness or are at immediate risk of homelessness. We support:

- Single fathers with accompanying children
- Single mothers with a teenage son and any other accompanying children
- Couples with accompanying children

Vincetian House will also accept referrals for, and consider, other family groups who are having difficulty accessing assistance from other services. Referrals are accepted from any recognised Community and Government Agency.

Phone: (02) 8093 6799

Email: [vincetianhouse@vinnies.org.au](mailto:vincetianhouse@vinnies.org.au)

URL: [www.vinnies.org.au](http://www.vinnies.org.au)

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### OUR LADY OF THE WAY

Region: Western Sydney

Focus: Supported crisis accommodation service single women over 50

A supported crisis accommodation service in Western Sydney for single women aged over 50 years experiencing homelessness and are escaping domestic/family violence. Support staff are onsite 24 hours a day, seven days a week. Referrals to our refuge are made by other homelessness services, Domestic Violence Line, Housing NSW, hospitals and any other organisation that has contact with women who are experiencing homelessness or require assistance and a safe place after domestic violence.

We help facilitate emergency accommodation, permanent housing, health referrals and building support networks. We welcome all women regardless of their religion, background or cultural preferences. Our Lady of the Way is based in Western Sydney in NSW but due to the nature of the refuge the exact address is kept confidential.

Phone: 24-hour Domestic Violence Line 1 800 65 64 63

Email: [olow@vinnies.org.au](mailto:olow@vinnies.org.au)

URL: [www.vinnies.org.au](http://www.vinnies.org.au)

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### EDEL QUINN

Region: Wagga Wagga

Focus: Adult men

Edel Quinn provides crisis accommodation and case management services for adult men and females who are experiencing homelessness in the Wagga Wagga region. The program accepts referrals, assesses client needs, refers where necessary, and provides accommodation, meals, and case management to help people into appropriate long term housing. Edel Quinn also provides vocational training and self-development opportunities through programs such as Back On Track and the Ozanam Learning Centre.

Phone: (02) 6921 2527

Address: Edel Quinn Lane, Wagga Wagga

URL: [www.vinnies.org.au](http://www.vinnies.org.au)

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### BOWRAL YOUTH REFUGE

Region: Bowral

Focus: Specialist homeless service for youth between 14 and 18

Southern Highlands Youth Refuge is a specialist homeless service for youth between 14 and 18 years old who are experiencing homelessness or at risk of becoming homeless. The refuge operates 24 hours a day, seven days per week and provides 5 beds. Staff support include a, adolescent counsellor, caseworker and youth workers. All youth who reside at the refuge are case managed with the aim of family restoration where appropriate or longer term affordable and secure accommodation. The adolescent counsellor works with adolescents and/or families in the Wingacarrabee Local Government Area and with High Schools in the Southern Highlands.

Phone: (02) 4861 3400

Address: 76 Bowral St, Bowral, NSW 2576

URL: [www.vinnies.org.au](http://www.vinnies.org.au)

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### GREENE VILLA

Region: Coonamble

Focus: Specialist disability accommodation service for adults with disability

Greene Villa is a Specialist Disability Accommodation Service located in Coonamble, NSW. Greene Villa provides housing support as well as social, recreational and other support for daily living for seven residents. Greene Villa works closely with Castlereagh Industries also located in Coonamble. Castlereagh Industries provide training and employment support for employees experiencing a disability.

Phone: (02) 6822 1850

URL: [www.vinnies.org.au](http://www.vinnies.org.au)

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### JOHN PURCELL HOUSE

Region: Nowra

Focus: Short term crisis accommodation for men over 21

John Purcell House provides short term crisis accommodation in Nowra for men aged 21 years or over who are experiencing homelessness or at risk of experiencing homeless. John Purcell House offers housing support; case management, living skills development, food, brokerage, referral, outreach, advocacy, and ongoing support so that clients regain their self-confidence and independence in the community. John Purcell House is an alcohol and drug free environment. Casual access is available for people to use shower and laundry facilities as well as food, coffee and tea

Phone: (02) 4423 3558

Address: 11 Lawrence Ave, Nowra, NSW 2541

URL: [www.vinnies.org.au](http://www.vinnies.org.au)

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### VINCHEZ HOUSE

Region: South West Sydney

Focus: Families

A domestic family violence refuge in South West Sydney.

Phone: (02) 9820 9028

Contact: Mary Ann Tan

URL: [www.vinnies.org.au](http://www.vinnies.org.au)

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### MEN2HOME

Region: Auburn, Holroyd, Parramatta

Focus: Assisting single adult men who are currently experiencing homelessness

Assisting single men who are currently experiencing homelessness or who are at risk of homelessness in the Auburn, Holroyd and Parramatta LGA's by providing:

- Prevention and early intervention – We can support you to remain safely in your existing housing, or assist with securing and sustaining safe and stable housing.
- Rapid rehousing – to limit the amount of time in temporary accommodation, we have established good relationships with local real estate agents and community housing providers.
- Crisis and transition responses – we can access temporary accommodation through services within the area if no other accommodation is available.
- Support and Advocacy – we can support and assist you with your goals relating to establishing independent and stable accommodation. We can support you with HNSW, Centrelink, Tenancy Tribunal, Court, referrals to other agencies (mental health, counselling, budget/financial counselling, training, employment).

Phone: (02) 9637 6398

Email: [westernsydneycasework@vinnies.org.au](mailto:westernsydneycasework@vinnies.org.au)

URL: [www.vinnies.org.au](http://www.vinnies.org.au)

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### GORDON CHARLES O'NEILL HOUSE

Region: Coniston

Focus: Supported accommodation for homeless adult men

Supported accommodation for homeless, or at risk of becoming homeless, single men. Case management, educational groups, advocacy and living skills programs available. Aftercare/outreach service provided. Share facilities and single rooms with high support, no children allowed, time limit up to 3 months.

Phone: (02) 4228 8140

Email: REFERRALS@vinnies.org.au

URL: www.vinnies.org.au

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### FREEMAN HOUSE

Region: Armidale

Focus: Armidale provides residential and community based programs for adults

Freeman House in Armidale provides residential and community based programs for adults in the Armidale-Dumaresq Local Government Area who are experiencing homelessness and/or drug and alcohol dependency. Freeman House can assist:

- People with severe alcohol and drug use problems
- People for whom non-residential or short-term treatment options have failed to address their treatment needs in the past
- People whose home setting or social circumstances are not supportive of non-residential treatment options
- People who are Aboriginal and wish to remain in their local area
- People who are at risk of, or who are experiencing homelessness
- People with co-morbid mental health and Alcohol and Other Drug (AOD) addiction and
- People exiting custodial settings.

Phone: (02) 6776 8117

Email: freemanhouse@vinnies.org.au

Address: 1 Crescent St, Armidale, NSW 2350

URL: www.vinnies.org.au