

Strengthening our Service

Conference Financial Wellbeing Service pilot

November 2016

Call to Action: NSW Stats

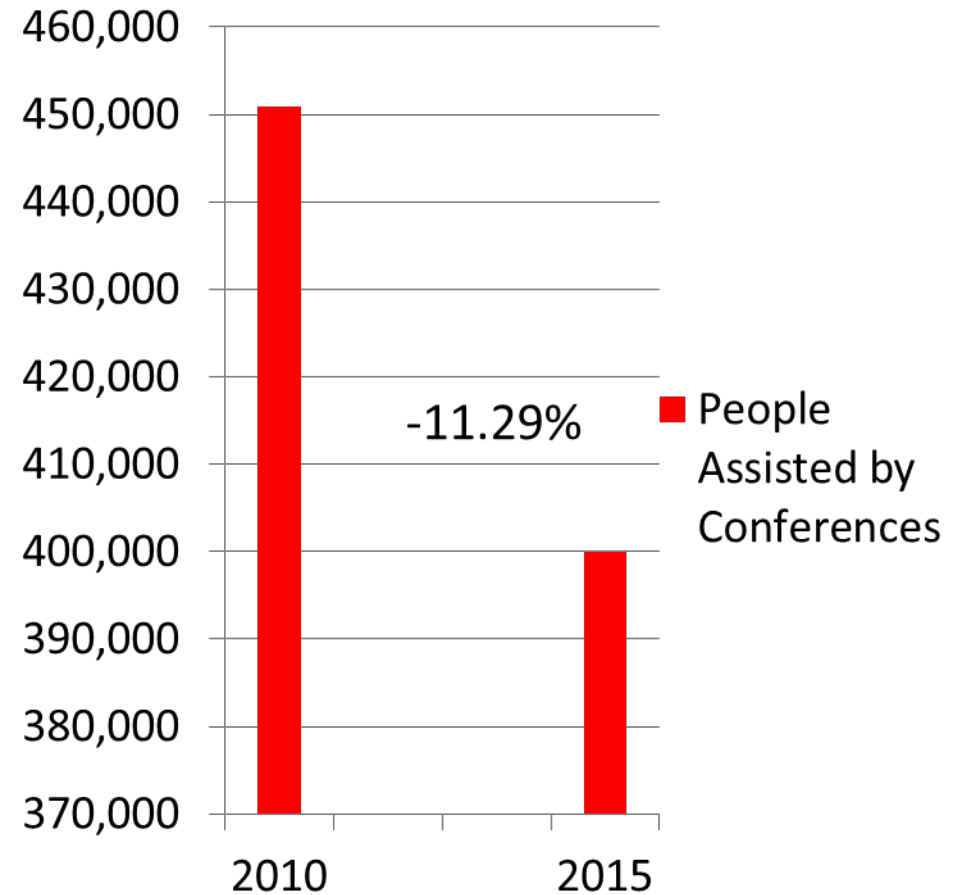
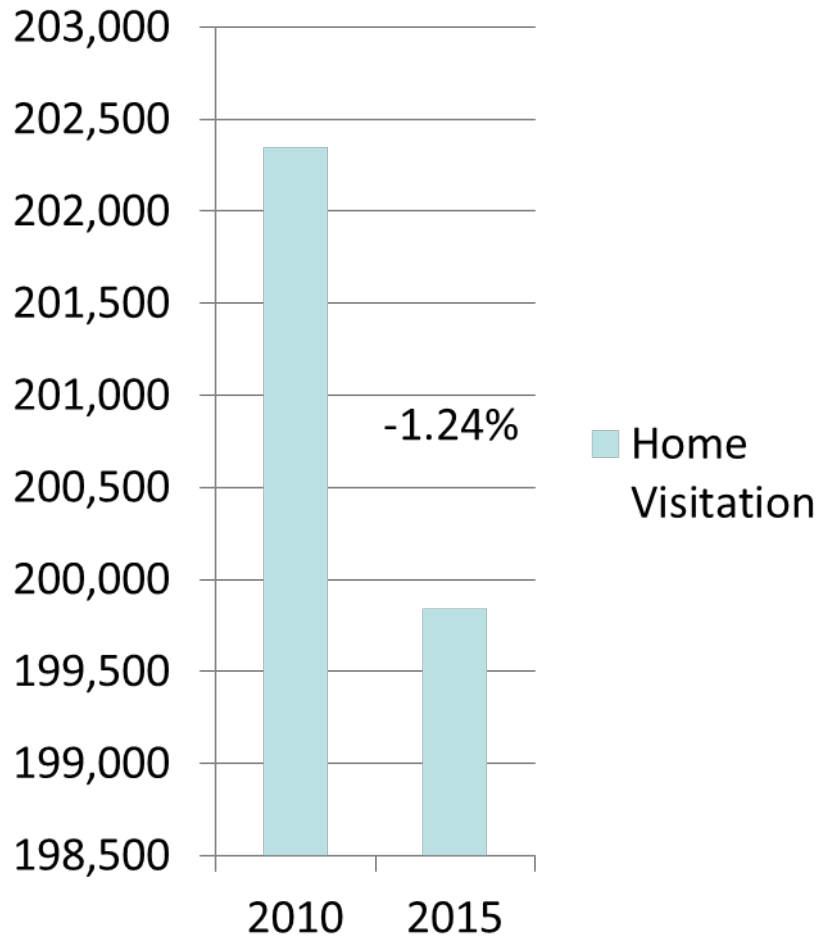
Poverty by the numbers:

- 2.5M Australians
- On the rise...

- 14.6%, NSW
- 2nd highest
- 15% Sydney; 13% Rest of State
 - More than 7% at risk
 - 181K



Call to Action: The Society Today

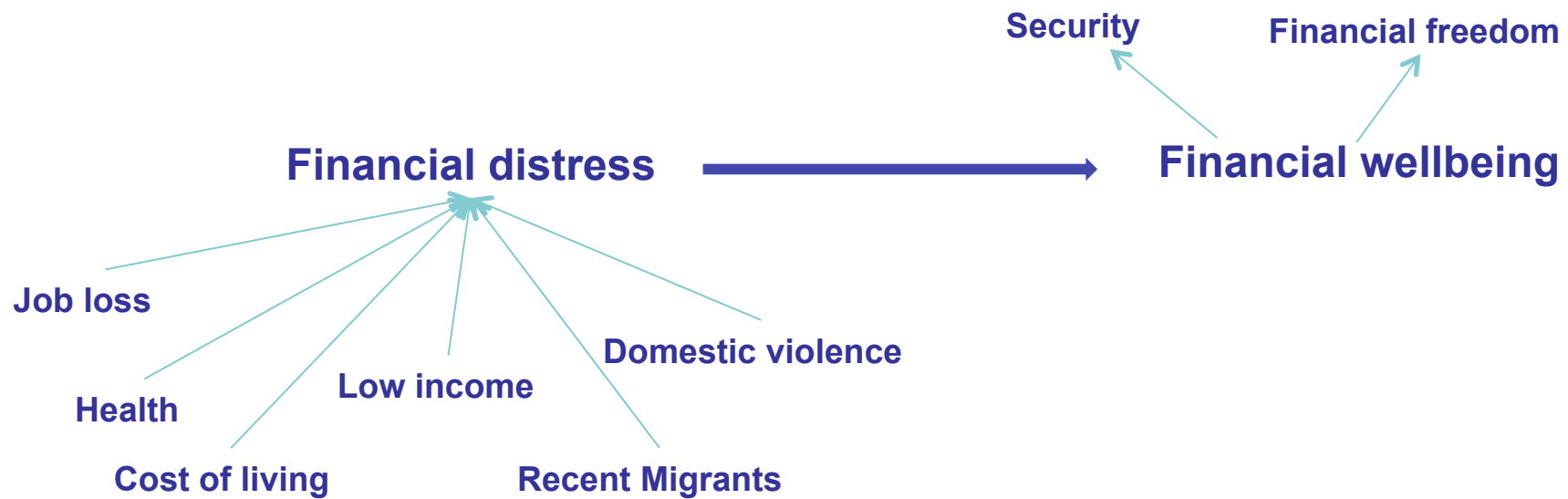


Rationale behind the refreshed service delivery model

'The Rule' Section 7.1 of The Rule:

The Society gives immediate help but also seeks mid-term and long-term solutions. The Society is concerned not only with alleviating need but also with identifying the unjust structures that cause it. The Society is, therefore, committed to identifying the root causes of poverty and to contributing to their elimination.

The Conference Financial Wellbeing Initiative



Principles

1. CLIENT CENTRED
2. CONSISTENCY
3. CHOICE
4. SUPPORT
5. COMMUNITY
6. INTEGRATION
7. TRANSPARENCY

The Conference Financial Wellbeing Initiative

Welcome

Person comes in contact with the Society



Engage

They are reassured and placed at ease

Collect information

They share the relevant details of his/her circumstances

Assess need

We will work in partnership with person being assisted to identify their needs and possible immediate assistance or longer term solutions.



Respond

Person is provided the opportunity to receive short-term, immediate assistance (basic needs) AND a pathway to receive intensive support where medium to long-term needs are addressed.

Evaluate

After being assisted by the Society they will be provided with an informal follow up to assess improvements in his/her wellbeing.



Welcome
Engage

Collect information
Assess need
Respond
Evaluate



What are the benefits for the people we assist?

- Puts the people we assist at the centre
- They will be supported to identify their goals and a plan to achieve them
- Builds on the existing strengths of our conferences
- A consistent experience of the Society service delivery model.
- Increased connections with internal and external services
- Improvement to personal and financial wellbeing

What are the benefits for the Society?

- As a pilot, we value your leadership, experience and input to help us try this new model.
- Together we can achieve the best possible outcomes for the people we assist.
- You will be able to select a role based on your interest, experience and skills.
- You will also have an opportunity to try new tasks and enhance your skills.
- Reduced administrative work and increased support
- Opportunity to engage new members and volunteers

Personal Wellbeing Index (PWI)

Subjective wellbeing scale



Standard of living



Health



Safety



Future security

**The Personal Wellbeing Index-Adult tool
measures seven key areas**



Achieving in life

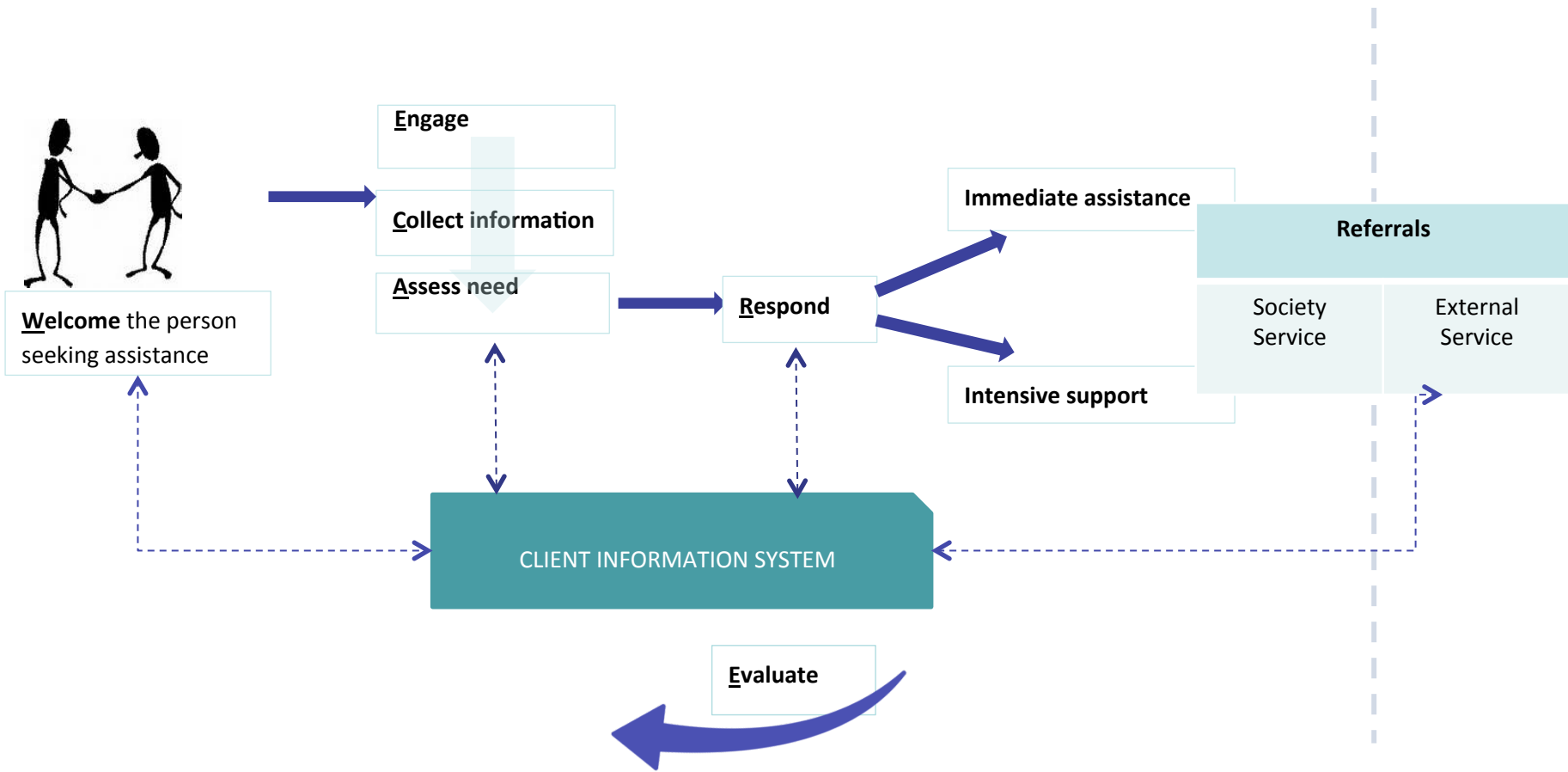


Community connection



Relationships





Activities supporting service delivery

NETWORKING

MEMBER & VOLUNTEER SUPPORT

ADMINISTRATION

Questions or Comments?



St Vincent de Paul Society
NSW
good works