



St Vincent de Paul Society NSW
Support Services *good works*

Services Directory

JUNE 2018

Version Control

Contact Name	Role/Position	Version	Date	Review Date	Approved By
Rebecca Williams	Administration Officer	2	30/05/18	30/05/19	Niamh Mannion

Contents

COMMUNITY DEVELOPMENT	3
<i>ABILITY LINKS</i>	3
<i>COMPEER</i>	3
<i>OZANAM INDUSTRIES</i>	3
<i>iCARE</i>	4
<i>OZANAM LEARNING CENTRE</i>	4
<i>SPARK</i>	4
HEALTH	5
<i>MATTHEW TALBOT CLINIC</i>	5
<i>FREDERIC HOUSE</i>	5
<i>FREEMAN HOUSE</i>	6
<i>GREENE VILLA</i>	6
<i>RENDU HOUSE</i>	7
SUPPORTED ACCOMMODATION AND CASE MANAGEMENT	8
<i>EDEL QUINN</i>	8
<i>MEN2HOME</i>	8
<i>VINCENTIAN HOUSE</i>	9
<i>OUR LADY OF THE WAY</i>	9
<i>BOWRAL YOUTH REFUGE</i>	10
<i>JOHN PURCELL HOUSE</i>	10
<i>CHARLES GORDON O'NEILL HOUSE</i>	10
<i>VINCHEZ HOUSE</i>	11
<i>MATTHEW TALBOT HOSTEL</i>	11
<i>EDEN HOUSE</i>	12
<i>HASTINGS ACCOMMODATION SOLUTIONS / MCCOSKER HOUSE</i>	12
<i>CASE MANAGEMENT</i>	13

COMMUNITY DEVELOPMENT

ABILITY LINKS

Region: Metro and South Sydney, Central Coast, Newcastle, Hunter

Focus: Linking people with disability, family members and carers and communities with possibilities.



Ability Links is a free NSW Government Initiative linking people with disability, their families and carers with communities and opportunities. Ability Links serves people aged 0-64 and does not require a referral or qualification. Ability Links also support organisations, communities and businesses in becoming more accessible and inclusive.

Phone: Metro South Sydney: (02) 8622 0456

Phone: Hunter and Central Coast (02) 4905 0700

Email: ability.links@vinnies.org.au

URL: www.abilitylinksnsw.org.au

COMPEER

Region: Sydney, Newcastle

Focus: One-to-one volunteer friendship program adult men and women



Compeer is a community mental health program that aims to improve the quality of life and self-esteem of adults with a mental illness through one-to-one friendship with a caring volunteer. Friends meet up regularly for simple social activities, such as grabbing a bite to eat, going for a walk or visiting a local attraction.

Phone: (02) 9568 0295

Email: compeer@vinnies.org.au

URL: www.vinnies.org.au/compeer

OZANAM INDUSTRIES

Region: Stanmore, West Ryde, Coonamble

Focus: Enhancing the lives of adults with disability with employment opportunities in specialised and supported work environments.



Ozanam Industries is committed to enhancing the lives of people with disability. As an Australian Disability Enterprise (ADE), we provide employment opportunities and assistance to people with disabilities to work in specialised and supported work environments in three locations: Stanmore, West Ryde and Coonamble.

Phone: (02) 9519 3044

Email: caroline.peyroux@vinnies.org.au

URL: www.ozanam.org.au

iCARE

Region: Sydney

Focus: Support to people who have been receiving Workers' Compensation



iCare provides support to individuals whose income has been negatively impacted by changes to worker's compensation entitlement. The program is designed to empower participants to take positive ownership of their future and support their confidence in setting and attaining goals. It aims to provide services to manage adverse feelings and enhance self-management.

Phone: 1800 400 808

OZANAM LEARNING CENTRE



Region: Armidale, Wagga Wagga, Woolloomooloo

Focus: Support for adult men and women experiencing social or economic exclusion.

The Ozanam Learning Centres (OLC) support people who are at imminent risk of homelessness and/or experiencing social or economic exclusion. There are three centres across NSW in Armidale, Wagga Wagga and Woolloomooloo. Across the centres there is an array of different programs on offer including arts and music programs, a living skills program which includes budgeting and tenancy management, health promotion programs and other professional services including individual counselling, drug and alcohol support groups. The programs offered through the OLC are for men and women aged over 18 and are all free of charge.

Phone: (02) 9358 8170 / (02) 9358 8171

Email: olc@vinnies.org.au

URL: <http://ow.ly/oWtM30ctqAe>

SPARK

Region: Sydney

Focus: Supporting the settlement of newly arrived families and creating opportunities



SPARK partners with primary schools, volunteers and organisations to support the settlement of newly arrived families and create opportunities for them to engage in their local communities. SPARK builds capacity to support strong families and inspire inclusive communities.

Phone: (02) 4621 5556

Email: spark@vinnies.org.au

URL: <http://spark.vinnies.org.au>

Address: 1/45 Scott Street, Liverpool NSW 2170

Post: PO Box 127, Liverpool NSW 1871

HEALTH

MATTHEW TALBOT CLINIC

Region: Inner Sydney

Focus: Primary health care service for men who are homeless or at risk of homelessness

The Matthew Talbot Primary health Clinic was founded in 1982 and provides 365 day a year comprehensive primary healthcare services to men who are at risk of or experiencing homelessness. These services include a GP, Psychiatry, Optometry, Podiatry, Metabolic Health, Smoking Cessation and Hepatitis Clinics. The emphasis is on good chronic disease management, keeping people out of hospital, and providing access to high quality healthcare with as few barriers as possible.

Phone: (02) 9358 8106

Email: Julie.smith@vinnies.org.au

URL: www.ozanam.org.au

FREDERIC HOUSE

Region: Inner Sydney

Focus: Frederic House is an accredited Aged Care facility, funded by the Commonwealth, with support from NSW Ministry of Health, for men suffering issues related to mental health and/or substance abuse and who may be homeless, or are threatened by homelessness.

Frederic House opened in 1998. It is home to 61 men who have been assessed by Aged Care Assessment Teams as in need of residential care. All residents are accommodated in single rooms with en suite bathrooms. Residents are provided with personal support and clinical care in a least-restrictive environment – free to come and go and to maintain their connections with the wider community. Palliative Care is provided to end-of-life. Many residents are younger than 65. Care is provided by a team of 45 staff delivering nursing, recreation and activities, pastoral care, allied health and administration services, all meals, new clothing and family support where required. Frederic House is a pet-friendly environment.

Referrals are received from a wide variety of sources across the State and sometimes from inter-state.

Ross Conlan – Director of Nursing

Email: Ross.Conlan@vinnies.org.au

Phone: (02) 9310 2778

Address: 182 Young Street Waterloo NSW 2017

FREEMAN HOUSE

Region: Armidale

Focus: A range of programs are provided to people experiencing problems related to their substance use, and to people experiencing homelessness.

Freeman House provides residential Alcohol and other drug treatment programs for men and women aged 18 and over. Beds are prioritised to people from the Hunter New England Region, however these are also available to people from outside the region. The Supported Housing Team provides assistance to people at risk of or experiencing homelessness. The Ozanam Centre is provides a range of drop in programs available to people who meet criteria for SVDP support. The Community based New England Outreach program is based at the facility and provides community based D&A treatment to people in communities around the New England North West region.

The facility includes:

- 4 Bed, 24-hour Medical Withdrawal Unit
- Primary Health Clinic
- 24 bed Residential Drug and Alcohol Treatment program for single men or women aged 18 and over
- 2 bed Supporting Kids & Independent Parents (SKIP) residential Drug and Alcohol Treatment program for sole parents and children aged 12 and under.
- 6 bed accommodation service
- 4 mixed use apartments (accommodation, D&A transition accommodation)
- Ozanam Learning Centre

Phone: (02) 6776 8117

Email: freemanhouse@vinnies.org.au

Address: 1 Crescent St, Armidale, NSW 2350

URL: www.vinnies.org.au

GREENE VILLA

Region: Coonamble

Focus: Specialist disability accommodation service for adults with disability

Greene Villa is a Specialist Disability Accommodation Service located in Coonamble, NSW. Greene Villa provides housing support as well as social, recreational and other support for daily living for seven residents. Greene Villa works closely with Castlereagh Industries also located in Coonamble. Castlereagh Industries provide training and employment support for employees experiencing a disability.

Phone: (02) 6822 1850

URL: www.vinnies.org.au

RENDU HOUSE

Region: South Western Sydney

Focus: Community based Drug and Alcohol Services

Rendu House provides community based drug and alcohol programs and case management for people 18 years and over who are seeking treatment for problematic drug and alcohol use, primarily from South Western Sydney.

Rendu House Drug Health Day Program

12 week non-residential drug and alcohol rehabilitation program

- 6 week Group Program Monday to Friday 10am – 2:30pm
- Cognitive Behaviour Therapy, Motivational Enhancement Therapy, Mood and Anger Management, Relapse Prevention, Community Engagement and Psycho Social Education
- Individual Case Management

South Western Sydney Drug and Alcohol Outreach Service

Pre and post treatment case management and drug and alcohol treatment services;

Pre-treatment - assist people to access drug and alcohol treatment services.

- Individual case management
- comprehensive assessment and treatment planning
- Assistance with navigating the drug and alcohol service system
- Linking people with drug and alcohol treatment and non-drug and alcohol related services to meet individual needs

Post treatment - Provide case management and support groups for people completing drug and alcohol treatment such as; residential rehabilitation, detox centres and community based programs

- Individual case management
- Weekly 2 hour support group, Relapse Prevention, Psycho social Education, Cognitive Behaviour Therapy, Motivational Enhancement Therapy, Community Engagement and Psycho Social Education.

Complex Support Needs Program

Co-occurring mental health concern, long history with criminal justice system, complex trauma and drug and alcohol misuse

- Individual Case Management, provide additional support for clients to access Rendu House drug and alcohol services
- Link with mental health support and other specialist services

Phone: (02) 4621-5500

Email: Rendu.House@vinnies.org.au

URL: www.vinnies.org.au

SUPPORTED ACCOMMODATION AND CASE MANAGEMENT

EDEL QUINN

Region: Wagga Wagga

Focus: Adult men

Edel Quinn provides crisis accommodation and case management services for adult males and females who are experiencing homelessness, or at risk of experiencing homelessness, in the Wagga Wagga region. The service; accepts walk-ins during business hours, accepts referrals, assesses client needs, refers where necessary, and provides accommodation and case management to help people into appropriate long term housing. Edel Quinn also provides; vocational training and self-development opportunities through the Ozanam Learning Centre. The Ozanam Learning Centre is open 10am-12pm, Monday to Friday – great for a coffee and a chat, to use the computers, and to view the calendar of programs which is put out every month. To top it all off, a community lunch is provided Monday to Friday, 12pm-1pm.

Phone: (02)59 423 555

Address: Edel Quinn Lane, Wagga Wagga

Website: https://www.vinnies.org.au/page/Find_Help/NSW/Housing/Edel_Quinn/

MEN2HOME

Region: Auburn, Holroyd, Parramatta

Focus: Assisting single adult men who are currently experiencing homelessness

Assisting single men who are currently experiencing homelessness or who are at risk of homelessness in the Auburn, Holroyd and Parramatta LGA's by providing:

- Prevention and early intervention – We can support you to remain safely in your existing housing, or assist with securing and sustaining safe and stable housing.
- Rapid rehousing – to limit the amount of time in temporary accommodation, we have established good relationships with local real estate agents and community housing providers.
- Crisis and transition responses – we can access temporary accommodation through services within the area if no other accommodation is available.
- Support and Advocacy – we can support and assist you with your goals relating to establishing independent and stable accommodation. We can support you with HNSW, Centrelink, Tenancy Tribunal, Court, referrals to other agencies (mental health, counselling, budget/financial counselling, training, employment).

Phone: (02) 9637 6398

Email: westernsydneycasework@vinnies.org.au

URL: www.vinnies.org.au

VINCENTIAN HOUSE

Region: Inner Sydney

Focus: Crisis accommodation and case management service for families and single women

Vincentian House is a service supporting women and families at risk of, or experiencing homelessness. It provides crisis accommodation and case management services, access to a range of Day Services and the Kids Engaged In Education Program. Based in Inner Sydney and is staffed 24 hours a day, 7 days a week.

Within the Crisis Accommodation, Vincentian House welcomes families and single unaccompanied women who are experiencing homelessness or are at immediate risk of homelessness. We support all family groups, with particular focus on supporting those who may be unable to access other services, such as:

- Single fathers with accompanying children
- Single mothers with a teenage son and any other accompanying children
- Couples with accompanying children

Vincentian House's - Kids Engaged In Education Program and Day Service program also accepts referrals for children, families and community members that are at risk of homelessness, or currently experiencing homelessness, offering a range of wrap around services and supports that address access issues, social isolation and family support.

Phone: (02) 8093 6799

Email: vincentianhouse@vinnies.org.au

URL: www.vinnies.org.au

OUR LADY OF THE WAY

Region: Western Sydney

Focus: Supported crisis accommodation service single women over 50 who have experienced domestic and/or family violence.

A supported crisis accommodation and case management service in Western Sydney for single women aged over 50 years experiencing homelessness and are escaping domestic/family violence. Support staff are onsite 24 hours a day, seven days a week. Referrals to our refuge are made by other homelessness services, Domestic Violence Line, Housing NSW, hospitals and any other organisation that has contact with women who are experiencing homelessness or require assistance and a safe place after domestic violence.

We help facilitate emergency accommodation, permanent housing, health referrals, living skills and building support networks. Our Lady of the Way is based in Western Sydney in NSW but due to the nature of the refuge the exact address is kept confidential.

Phone: 24-hour Domestic Violence Line 1 800 65 64 63

Email: olow@vinnies.org.au

URL: www.vinnies.org.au

BOWRAL YOUTH REFUGE

Region: Bowral

Focus: Specialist homeless service for youth between 14 and 25

Southern Highlands Youth Refuge is a specialist homeless service for youth between 14 and 25 years old who are experiencing homelessness or at risk of becoming homeless. The refuge operates 24 hours a day, seven days per week and provides 7 beds. Staff supports include an adolescent counsellor, caseworker and youth workers. All youth who reside at the refuge are case managed with the aim of family restoration where appropriate or longer term affordable and secure accommodation. The adolescent counsellor works with adolescents and/or families in the Wingacarrabee Local Government Area and with High Schools in the Southern Highlands.

Phone: (02) 4861 3400

Address: 76 Bowral St, Bowral, NSW 2576

URL: www.vinnies.org.au

JOHN PURCELL HOUSE

Region: Nowra

Focus: Short term crisis accommodation for men over 21

John Purcell House provides short term crisis accommodation in Nowra for men aged 21 years or over who are experiencing homelessness or at risk of experiencing homeless. John Purcell House offers housing support; case management, living skills development, food, brokerage, referral, outreach, advocacy, and ongoing support so that clients regain their self-confidence and independence in the community. John Purcell House is an alcohol and drug free environment.

Phone: (02) 44286207

Address: 11 Lawrence Ave, Nowra, NSW 2541

URL: www.vinnies.org.au

CHARLES GORDON O'NEILL HOUSE

Region: Coniston

Focus: Supported accommodation for homeless adult men

Supported accommodation for homeless, or at risk of becoming homeless, single men. Case management, educational groups, advocacy and living skills programs available. Aftercare/outreach service provided. Share facilities and single rooms with high support, no children allowed.

Phone: (02) 4228 8140

Email: REFERRALS@vinnies.org.au

URL: www.vinnies.org.au

VINCHEZ HOUSE

Region: South West Sydney

Focus: Provides crisis accommodation for women with children escaping domestic and family violence and homelessness.

Vinchez Refuge provides crisis accommodation for women with children escaping domestic and family violence and homelessness. We offers staffed onsite 24hours a day, 7 days a week, supported and safe accommodation, food, clothing, advocacy, emotional support, immediate needs, living skills and empowering women's to create better futures. Also provides emergency/DVRE accommodation and caters up to seven families. While staying at Vinchez Refuge each family is assigned a Case worker, who assists the family with their short and long term goals.

Phone: (02) 9820 9028

Contact: Mary Ann Tan

URL: www.vinnies.org.au

MATTHEW TALBOT HOSTEL

Region: Woolloomooloo

Focus: Providing accommodation and specialised support to homeless men over 21

The Matthew Talbot Hostel provides accommodation and specialised support to men over 21 who are homeless or at risk of homelessness. The service aims to provide immediate support and accommodation for people at the time of crisis as well as facilitate access to other essential services and more permanent housing. These services range from provision of nutritional meals, clothing, showers and basic medical to intensive case management, legal and housing support, specialised health care, advocacy and providing a safe, welcoming environment for people who are sleeping rough and have experienced trauma. In addition to the 94 beds, other services offered through the facility are accessed by more than 35,000 men each year.

Phone: (02) 9358 8102

Address: 22 Talbot Pl, Woolloomooloo

URL: www.vinnies.org.au

EDEN HOUSE

Region: South West Sydney

Focus: Provides crisis accommodation for women with children escaping domestic and family violence and homelessness.

Eden House provides crisis accommodation for women with children escaping domestic and family violence and homelessness. We offers after hours on call support available 24/7, independent living, supported and safe accommodation, food, clothing, advocacy, emotional support, immediate needs, living skills and empowering women's to create better futures. Eden House can cater up to four families. While staying at Eden House each family is assigned a Case worker, who assists the family with their short and long term goals.

Phone: (02) 9820 9028

Contact: Mary Ann Tan

URL: www.vinnies.org.au

HASTINGS ACCOMMODATION SOLUTIONS / MCCOSKER HOUSE

Region: Western Sydney and North Coast

Focus: crisis and medium term accommodation and case management for single males, couples and families with children

The team at Hastings Accommodation Solutions (HAS)/ McCosker House, supported by the Senior Operations Team at Support Services continuously work to improve service delivery and client centred care from a trauma informed perspective in the Hastings LGA, this includes:

- Case management on site at McCosker House;
- Case management to outreach clients living in the community;
- Specific Case management and activities support children/ youth (KEEP Program); and
- Crisis and medium term accommodation to homeless men, couples and families at McCosker House.

Phone: 4922 1824

Email: HAS@vinnies.org.au

URL: www.vinnies.org.au

CASE MANAGEMENT

The case management division supports a client-centred approach in each service and program it provides. Each person will determine their path, they will be an active partner in any solutions identified and through this partnership will receive a personalised service through the case management process. The services provided to clients will be designed on an ongoing basis around their individual needs. Services and programs will be strengths-based, in supporting clients to develop their skills, resilience and capacity and to exit back into the community with the aim of being independent.

Through case management we aim to help clients to:

- Build connections to communities;
- Learn about other places they can get help and be informed of their options;
- Feel reassured that they and those important to them will not be labelled;
- Feel supported to develop their skills and be included in a way that is appropriate for them;
- Feel encouraged to provide feedback to help us improve our service delivery

The case management division operates the following service locales:

- Eastern Murrumbidgee Homelessness
- Armidale Men's Homelessness Service
- Illawarra Homelessness Coordination Service
- Macarthur Multipurpose Women's & Children Domestic Violence Service
- Wingecarribee Across Target Group
- Illawarra-Shoalhaven Men's Service
- SVDP Inner City Service Package
- Partners in the:
- Western Sydney Men's Homelessness Service
- Southern Murrumbidgee Homelessness
- Western Sydney District Family Support
- Inner City Single Women's homelessness Service

And provides support in the following accommodation services:

- Our Lady of The Way-Western Sydney
- Vincentian House- Surry Hills
- Matthew Talbot Hostel-Woolloomooloo
- Bowral Youth Refuge-Bowral
- Vinchez Refuge-Eaglevale
- John Purcell House- Nowra
- Edel Quinn- Wagga Wagga
- McCosker House-Port Macquarie
- Gordon Charles O'Neill House-Coniston
- Bishop Fox Meal Centre