



St Vincent de Paul Society
NSW *good works*

WELCOME TO THE
MEMBER LEADERS'
FORUM 2023



St Vincent de Paul Society
NSW
good works



ACKNOWLEDGEMENT OF COUNTRY



We acknowledge the Aboriginal and Torres Strait Islander peoples, the Traditional Custodians of this land, with deep respect. May the Elders, past and present, be blessed and honoured. May we join together and build a future based on compassion, justice, hope, faith, and reconciliation.



St Vincent de Paul Society
NSW *good works*

MEMBER LEADERS'

FORUM 2023

Welcome from the CEO

Yolanda Saiz

CEO – St Vincent de Paul Society NSW





St Vincent de Paul Society
NSW *good works*

MEMBER LEADERS'

FORUM 2023

Welcome from President, NSW State Council

Paul Burton

President - Society of St Vincent de Paul (NSW)



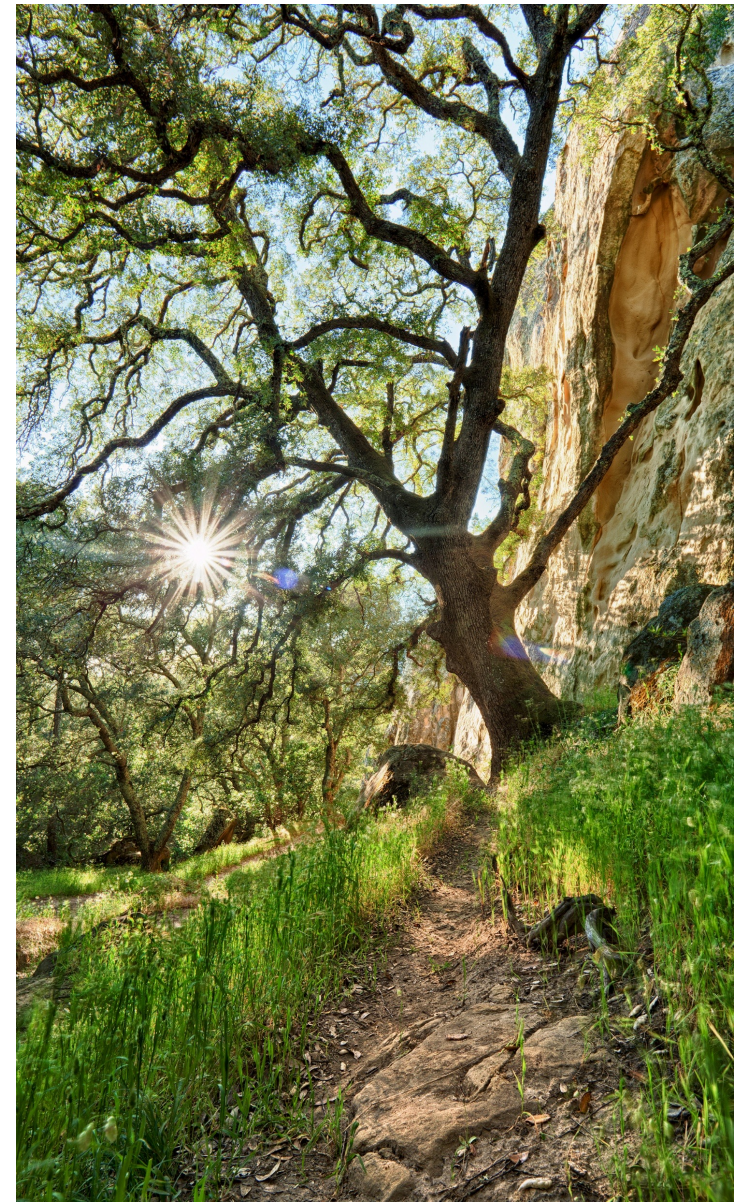


St Vincent de Paul Society
NSW *good works*

MEMBER LEADERS'

FORUM 2023

Spiritual Reflection



A sitting down place



by Noel Davis





We are called into God's love,
a wide and generous love, open to all.

We are called to walk with others
to be open to the gift that they are.

We are called into God's love,
to yearn for justice and serve the forgotten.



Creator of the cosmos, of eternity and time:
be with us in this time.

Saviour of the world, healer of the nations,
be with us as we gather.

Breath of all that lives, of people near and far:
stir within our lives.

Maker-Spirit-Son, God of here and now:
**be present in our time together this day,
may we find new ways to be present in your world.**

(Adapted from Iona Abbey Worship Book)





MEMBER LEADERS' FORUM

Artwork Sources

Graz, Chapel of Mercy



Triptych of Mercy, Graz



Artist: Kurt Welther; Vincentian parish, Graz; Chapel of Mercy with triptych portraying acts of mercy; Vincent de Paul and poor at Lord's table in center panel



Sculpture by Alain Courtaigne, Blessed Rosalie Rendu of the Saint Medard Church, Paris.



St Vincent de Paul Society
NSW *good works*

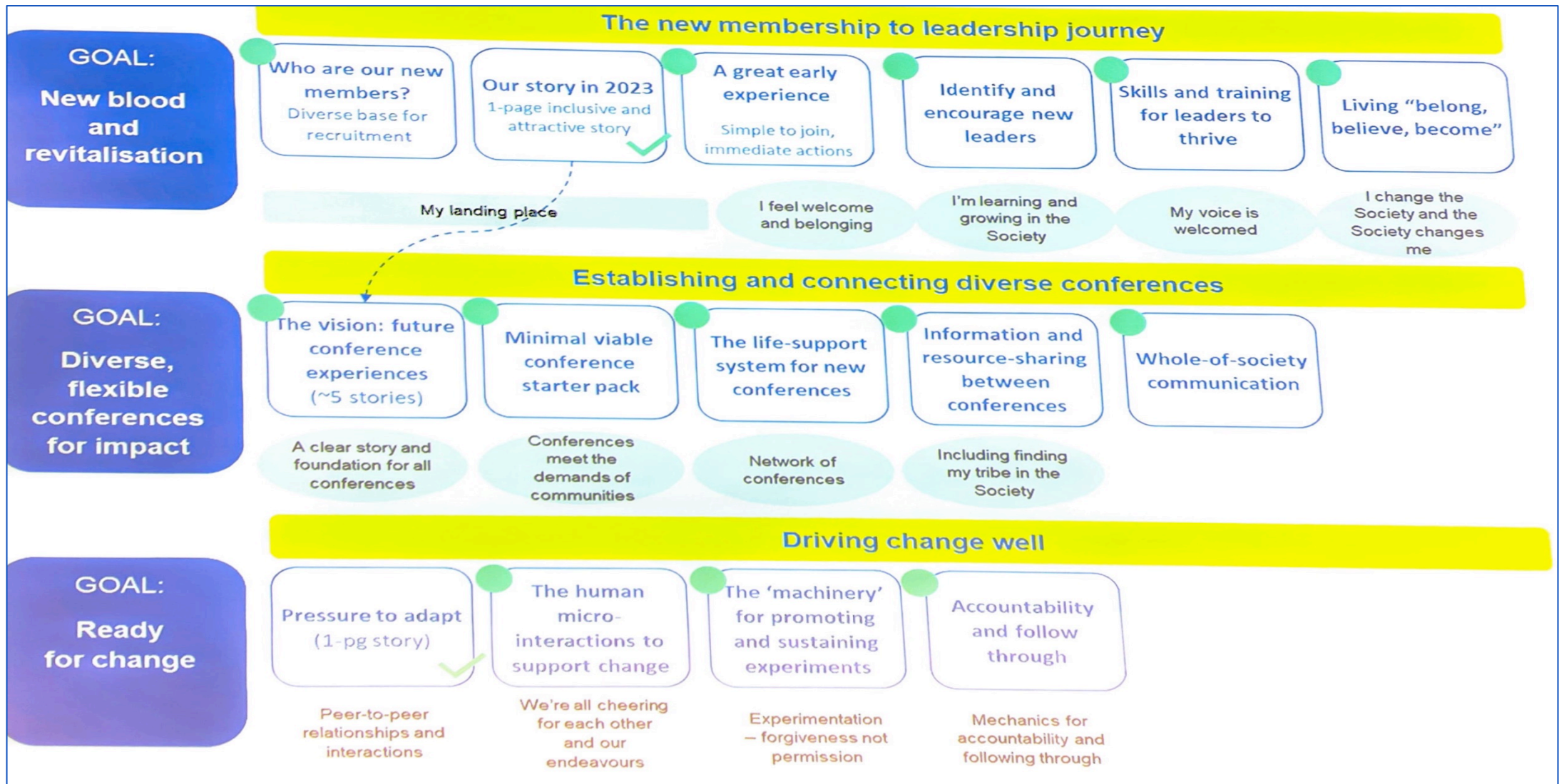
MEMBER LEADERS'

FORUM 2023

Congress 2023+

Revitalizing our Mission: Journeying Together

1. The Landscape has Changed
 - Regulatory, needs of the community, our society.
2. The Start & Future
 - What has transpired at C23?
3. Key Takeaways
 - Our identity, our purpose; How do we attract our Youth; How do we model our Conferences, our Christian faith? Demands on our Conferences and people enabling change.
4. Journeying Together





St Vincent de Paul Society
NSW *good works*

MEMBER LEADERS'

FORUM 2023



St Vincent de Paul Society
NSW *good works*

MORNING TEA

MEMBER LEADERS'

FORUM 2023



St Vincent de Paul Society
NSW
good works

MEMBER AND VOLUNTEER SURVEY

MEMBER LEADERS'

FORUM 2023

2023 Member and Volunteer Survey





St Vincent de Paul Society
NSW *good works*

MEMBER LEADERS'

FORUM 2023

Keynote Presentation

Contemporary Expressions of the Society's Mission: Excel, Grow, Cultivate

Leo Tucker

Executive Director, Mission and Formation

Spiritual Advisor – NSW State Council

Scripture relevant to a contemporary Society today...

- Healing of Bartimaeus in Mark's gospel
 - “What do you want of me?”
- Samaritan Woman at the Well in John's gospel
 - Radical inclusion of compassion
- Parable of the Talents in the gospel of Matthew
 - Excel, Grow, Cultivate, Faith in Action

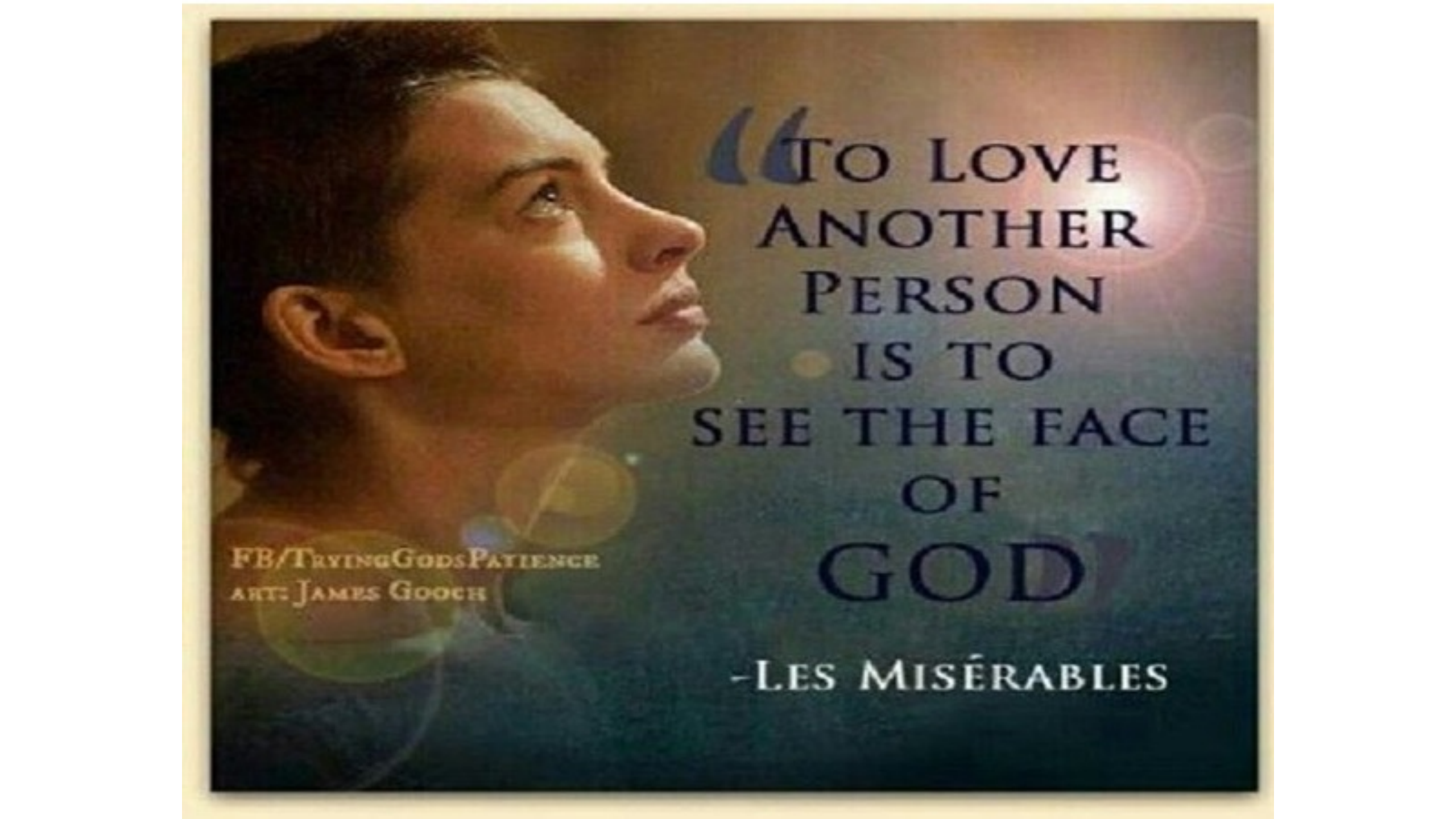






Georgel Filmer





“TO LOVE
ANOTHER
PERSON
IS TO
SEE THE FACE
OF
GOD”

FB/TRYING GODS PATIENCE
ART: JAMES GOOCH

-LES MISÉRABLES



St Vincent de Paul Society
NSW *good works*

MEMBER LEADERS'

FORUM 2023



St Vincent de Paul Society
NSW *good works*

GROUP WORK: MISSION IN ACTION

MEMBER LEADERS'

FORUM 2023

Aim: To assist you identify new ways to live out the Society's mission in action with your group

- 1. Reflect** on the suggestions for how your Council or Conference can live out the Society's mission in action.
- 2. Brainstorm** your own ideas for new ways of living Conference life and doing Conference work.
- 3. Consider** what resources and / or supports you will need to achieve this.

Suggestions for Living Out the Society's Mission in Action

- Traditional Forms of Assistance
 - Material
 - Home Visitation
- Responding to New Forms of Need
 - Aging communities
 - Social isolation
 - Regional and rural: natural disaster
- New Forms of Social Justice in Action
 - Social justice advocacy
 - Community development activities
 - New and emerging migrant and refugee communities

Brainstorm

Considering Congress 2023+, the Keynote Presentation and the previous suggestions:

1. What new ways of living out the Society's mission in action would you like to initiate in your local community?
2. What resources and / or supports would you need to achieve this?



St Vincent de Paul Society
NSW *good works*

LUNCH

MEMBER LEADERS'

FORUM 2023



St Vincent de Paul Society
NSW *good works*

MEMBER LEADERS'

FORUM 2023



St Vincent de Paul Society
NSW *good works*

SHOWCASING NEW MODELS OF CONFERENCE

MEMBER LEADERS'

FORUM 2023

Member Engagement with Amelie Tenants

- **The aspiration** is for Conference members to engage with tenants in locally lead social activities that help build safe connected communities.
- Planning is done in collaboration with Amelie Housing and Vinnies employees.





Amélie Housing

Amélie Housing is a designated Special Work of the St. Vincent de Paul Society

Amélie operates nationally in close partnership with the Society providing housing and wrap around tenant services that support the most vulnerable.

Engaging with Residents at Amelie Housing Penrith



How we started

1. Invitation extended from Member Engagement Committee
2. Discussed at Nepean Regional Council meeting
3. Held a special TEAMS meeting for any interested members in the region. 6 Conferences participated.
4. Provided with background by the Vinnies Staff about the residents and the property. There are 67 one- and two-bedroom units

Monthly Morning Tea Penrith

How we started (cont)...

5. The meeting shared ideas for getting started
6. People said what they would commit to.
7. First event was a Morning Tea and chance to ask residents what they would like.
8. Halloween Buddies Day set up by the youth team.
9. Planning: collaborative effort.
10. Christmas party



“At the morning teas people tell me that they are meeting some of their neighbours for the first time, even though they have lived here for several years. So these events are incredibly important”

The Purpose is Primarily Social



- Address social isolation
- Activities for people get to know each other.
- Help people to feel more connected with those they live near and feel safer





Involving younger members

Halloween Buddies Days at Penrith

2022 and 2023



Nepean Region Christmas Party 2022: Penrith Amelie Housing Units



Events are supported by Vinnies Staff who inform the residents and help source resources.

Other activities across NSW

- Weekly bread delivery and informal chats
- Visits to residents who were in hospital for a long period
- Musical evening
- BBQ's and morning teas with residents



High School Conference in Albury with Amelie Housing



Engaging with residents at the monthly BBQ and preparing meals for Community Sleepout

Morning Tea at Merrylands

August 2023



High Tea at Burraneer

May 2023

Hosted by the Caringbah
Conference in the
Sutherland Region





Easter Lunch Penrith 2023

Benefits of Member Engagement with Amelie Tenants

- Satisfying to see people engage and connect with fellow residents
- Making a difference in the lives of others
- Collaboration among Conferences in the Region and with Society Staff.
- Completing a project together is rewarding
- Opportunity to engage with Youth staff and volunteers



Sharing our Stories

Community > Connecting Conference Members with Amelie Housing Residents



Connecting Conference Members with Amelie Housing Residents

This member-led initiative enables members to make a positive difference to residents of our Amelie Housing properties.

Amelie Housing is a special work of the Society that began in 2012 and this project connects Conference members with Amelie Housing residents in their area. It facilitates members offering support to address social isolation and loneliness, and to assist in building strong interpersonal and community connections, both within the housing communities and with the broader community.

Read more about the project on MAVS website.

<https://mavs.vinnies.org.au/home/>

<https://mavs.vinnies.org.au/new-initiative-connects-conference-members-with-amelie-housing-residents/>

Want to know more?

Contact: Kate Scholl

Amelie Housing Member Engagement Officer

Kate.scholl@vinnies.org.au

Read more about the project on our brochure

Members make a point of difference

Members have been collaborating with Amélie Housing to help residents engage with each other and build safe connected communities.

Amélie Housing is a special work of the St Vincent de Paul Society, operating for more than a decade, that aspires to build hope through housing by providing people facing disadvantage with a secure place to live and a community where they can thrive.

As part of the aspiration to create an inclusive community for all, the Society has leveraged its vast membership base to engage with residents to address social isolation and loneliness, building strong interpersonal and community connections, both within the housing communities and with the broader community.

Some of the member and tenant activities include:

A community garden established in Ermington along with regular sausage sizzles held for residents and local neighbours.

Members from the Mary MacKillop Conference deliver donated fresh bread each week to residents at Amélie Housing's social and affordable housing complex in Katoomba. Conference President Russell Smith reflects, "while the bread is gratefully received, the time spent sharing is even more valuable."

Youth members, volunteers and staff hosted a Buddies Day Halloween Party at the Penrith units with some children attending from the Marian Centre.

Members from the Nepean Region hosted lunches for Christmas and Easter at Penrith with gifts and Easter eggs for the children.

A new Caringbah Conference was formed late last year to engage residents in Burraneer, holding a BBQ and an evening highlighting the music of the 1960s.

Conference members can find out more about the Point of Difference project here by contacting Kate Scholl, Member Engagement Officer for Amélie, at: kate.scholl@vinnies.org.au

A graphic for Amélie Housing featuring a photograph of a modern brick building at dusk and a photograph of three people embracing. The text "DOING GOOD TOGETHER makes a difference" is written in orange and white. The Amélie Housing logo and tagline "Building hope through housing" are at the bottom left. Text at the bottom right reads: "Amélie Housing invites St Vincent de Paul Conference members to join our social and affordable housing point of difference initiative, the POD Project."

DOING GOOD TOGETHER
makes a difference

Amélie Housing
Building hope through housing

Amélie Housing invites St Vincent de Paul Conference members to join our social and affordable housing point of difference initiative, the POD Project.

And Vision article Winter 2023, p. 8



St Vincent de Paul Society
NSW *good works*

MEMBER LEADERS'

FORUM 2023

Domestic Violence Response Conference

- Maitland/Newcastle Diocese.
- Need for immediate response for victims of domestic violence.
- Aware some Conferences were sometimes unable to respond.
- Filling the gap required a structured, easily accessible approach.

Domestic Violence Response Conference

- How we started:
 - Call for volunteers.
 - Volunteers to nominate availability – one day per week.
 - Need for reserves, volunteers on standby.
 - Construct a workable roster.

Domestic Violence Response Conference

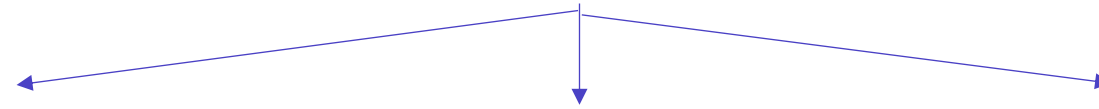
DVR TASKFORCE ROSTER November 2023				
Monday	Tuesday	Wednesday	Thursday	Friday
Deb Setz	Jessica McLachlan	Jessica McLachlan	Julie Carey	Shirley Ross-Gowan*
Jessica McLachlan	Fran Barber	Helen Thann	Sandra Robinson	
		Mary Ryan		
STANDBY				
Helen Thann	Helen Thann	Helen Thann	Helen Thann	Helen Thann
Shirley Ross-Gowan*	Deb Setz**			Deb Setz
				Mary Ryan

Domestic Violence Response Conference

- How it works:
 - Call received by Newcastle Call Centre
 - Call Centre determines the caller needs immediate assistance because of a domestic violence situation
 - The rostered volunteer is contacted with the CAMS information
 - The volunteer calls the victim and determines immediate needs

Flow Chart

Domestic Violence Response Member



Safety



Ring 000

Vinnies Safeguarding
Team

Accommodation



Emergency
Accommodation

e.g. Link2home,
Nova

Immediate Needs



Food, clothing,
petrol, vouchers

Assistance in other
areas, e.g., moving
home, etc.

Domestic Violence Response Conference

Our Response:

- Determine immediate needs – safety, accommodation, food, clothing, petrol
- Safety and accommodation – refer them to known support services as per the DVR Conference Resources Kit. We also have access to the Vinnies Safeguarding Team
- For other needs – food, clothing, petrol – determine level of need and advise the Newcastle Office to forward vouchers accordingly
- Vouchers are sent to caller's phone for immediate use
- If there appears to be child safety/protection factor, this should be reported to the DCJ who will then take over that issue
- Follow-up to be done a few days later to ensure vouchers have been received and to determine if we can do more to assist
- Refer to local Conference if appropriate



St Vincent de Paul Society
NSW *good works*

MEMBER LEADERS'

FORUM 2023

St. Mary's Conference, Grafton

McAuley Catholic College (MCC) Student participation in Vinnies is quite unique. In 2015, the Grafton Conference realized that charity agencies in Grafton were not available between Thursday and Monday and had dwindling Conference numbers.

A call went out for more members to open on Saturdays through the normal parish bulletin article.

McAuley students answered that call. 6 students at first.

It has grown to about 20 each year.

St. Mary's Conference, Grafton

Vinnies at MCC usually;

- Fundraise, Winter Sleep-out, Winter Appeal, Christmas Appeal, including
- Christmas Hampers
- Friday BBQ (now on Wednesdays)?
- Thursday morning Breakfast
- Saturday mornings

Parish Primary schools

- Supported breakfast programs

Future Programs

- Food Pantry
- Retirement Villa visitations

St. Mary's Conference, Grafton

Recruitment

- In Year Ten toward the end of Term three. Majority are turning 16 or have turned 16 years of age at that time.
- Dedicated RE lessons given for the presentation and completing the application process.
- Vinnies is promoted at Year meetings (Yrs 10-12).
- Year 11&12 Non-ATAR RE course, ***Catholic Faith in Action*** students are asked to join the Conference so that they can participate in (hopefully) Vinnies activities such as the Food Pantry, and distribution of food. This is a new initiative this term.

St. Mary's Conference, Grafton

- Students have a strong exposure to Social Justice and Catholic Social Teaching through the RE curriculum and the school's Pastoral Care Program, and therefore relate to the vision of Saint Vincent de Paul naturally.
- We have explored the idea of having our own school Conference; however, we have traditionally committed ourselves to the fundraising for Vinnies each year. Joining the parish Conference is seen as a natural extension of the school's social justice initiatives.

St. Mary's Conference, Grafton

Saturday Mornings: (This is taken from a slide of the presentation given to Year 10)

- We have over 20 students, plus 10 adults (teachers and parents, ex-parents) helping, so
- Volunteers are asked to help out at about once a term. Many help more because they want to!
- Some ex-students come back and help when on Uni holidays
- Asked to be there from about 8.45m to 10.30am
- Jobs include: entering data on a computer (real easy) - About to be updated. Thanks CAMS!
- Take notes when talking to the clients and fill out vouchers (just as easy).
- Take phone calls for appointments (usually the adults)
- When you are confident enough, talk to the clients and work out what to give them (about 3 Yr11&12 students are doing this).
- Have a coffee or preferred drink.
- Catch up on gossip.

St. Mary's Conference, Grafton

Issues:

- Loss of members when they leave town after the HSC.
- Many students at MCC have work and sporting commitments.
- Lack of familiarity with parish, catholic organizations other than exposure through school activities and initiatives.
- School protocols for off-site activities.
- A designated staff member who is a Vinnies member. It is imperative that staffing establishment recognizes the work that the staff member does in recruitment, rostering and 'turning up' on Saturdays.

St. Mary's Conference, Grafton

How are the students perceived.

This email was received from Gayle Ackers at CRANES: - (January 2020)

Hello Barry (previous President),

I referred a young girl Rebecca to see your staff on Saturday for some help with food. She was embarrassed about having to go but said that the staff were really lovely to her and made her feel at ease. She said there was a young girl from McAuley there who had a way of making her feel calm and not ashamed of her circumstances.

Please pass on both mine and Rebecca's gratitude to everyone.

Thank you

Gayle

The member referred to is Ariana. This is a great example of how our students have the maturity and empathy needed

St. Mary's Conference, Grafton

How are the students perceived.

This is an email I received from a student 5 years ago after volunteering for Vinnies. This was during a youth suicide contagion time in our valley.

Hi sir,

I just wanted to thank you for convincing me to sign up for Vinnies. I was stuck in an emotional, motivational and physical rut and I felt no purpose in my life anymore after I lost Emma. I was angry at the world and I didn't care anymore about my future. Today made me wake up to myself about how good I have it and that life can go on despite circumstances. I have found a passion in helping others and I am now considering doing something similar as a career path. Thank you for the opportunity

She is working full-time (too busy for Vinnies!) and in a stable relationship after faithfully volunteering for Vinnies for three years.



St Vincent de Paul Society
NSW *good works*

MEMBER LEADERS'

FORUM 2023

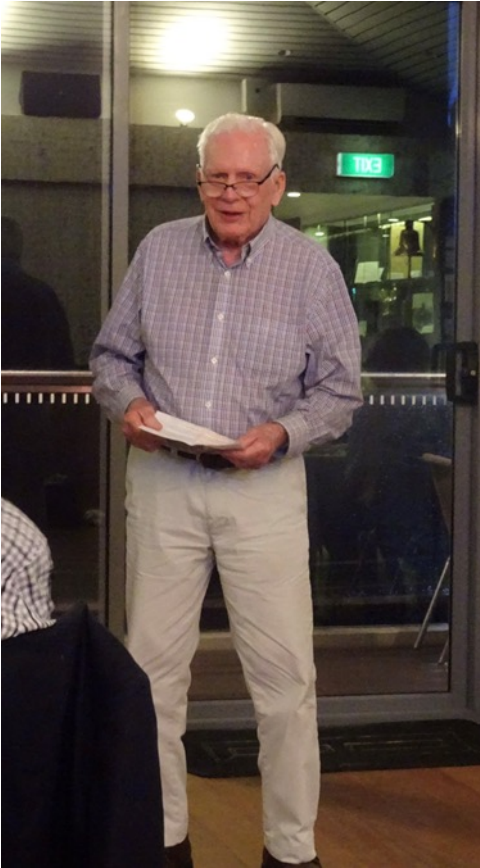
Redfern Taskforce – What is it?

- Client interviews at Redfern Vinnies Support Centre
- Interviews conducted by 2 Vinnies members on Fridays from 10am – 1pm
- Volunteers are members of the Holy Family Mosman Conference
- Redfern Taskforce operates on a 12 member roster
- Members are on duty once every 6 weeks
- Number of interviews ranges from 10 – 27 per day

Redfern Taskforce – Beginnings

- Started 20 – 30 years ago
- Taskforce is a separate conference within the Sydney Region
- Taskforce has a separate cost account code
- Taskforce does not hold conference meetings
- Taskforce activities are discussed at Holy Family Mosman conference meetings

Taskforce Founder – Peter Moorhouse



- Peter Moorhouse founded Taskforce some 20-30 years ago.
- Peter retired in December 2016 after serving 32 years with Vinnies, aged 92.
- At Peter's retirement it was noted that *'the core work of the Society is home visitations'*.
- Peter passed away in June 2023, aged 98.

Alan Alda at Connecticut College (1980)



- *'Life is meaningless unless you bring meaning to it.*
- *That it is up to us to create our own existence.*
- *Unless you do something, unless you make something it's as though you aren't there.'*

Haiku



- A person in need.
- A life broken by the past.
- Each dawn brings new hope.



St Vincent de Paul Society
NSW *good works*

Q&A

MEMBER LEADERS'

FORUM 2023



St Vincent de Paul Society
NSW *good works*

MEMBER LEADERS'

FORUM 2023



St Vincent de Paul Society
NSW *good works*

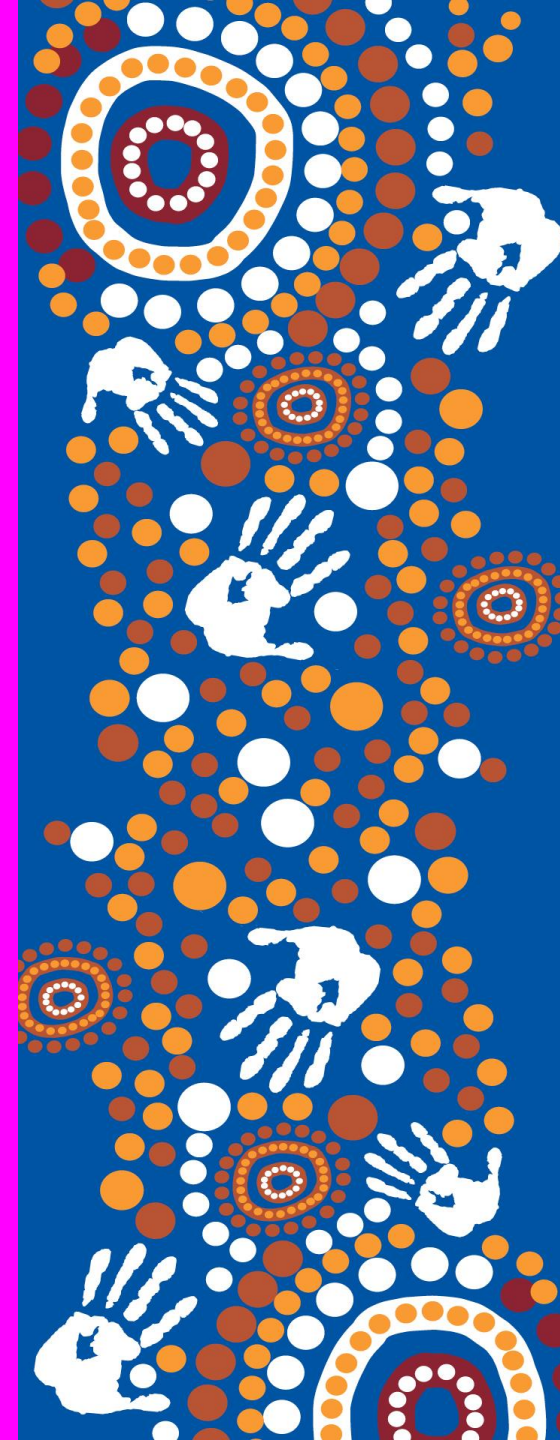
MAVS PROJECT UPDATE

MEMBER LEADERS'

FORUM 2023

Welcome to an introduction to the new
MV Portal & MAVS Website

23 November 2023

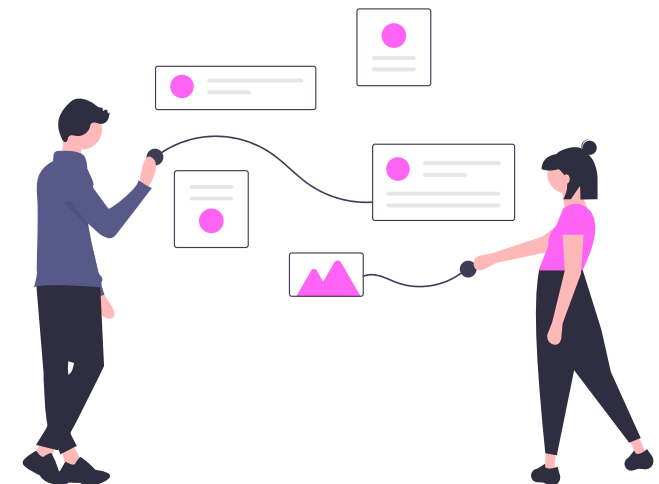


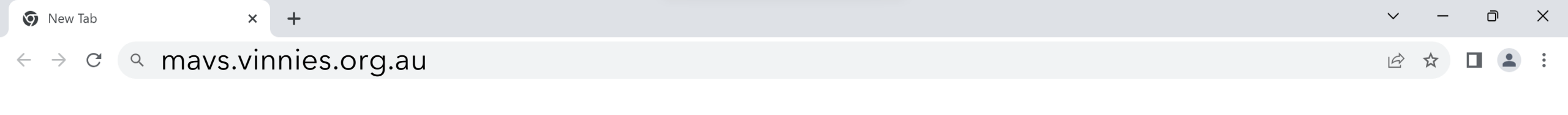


Agenda

- Welcome and Introduction
- History of the project
- MV Portal & MAVS website
- How does it work?
- Any questions?

- The origins of this project began in **2020 with the onset of COVID 19**.
- We heard ‘volunteers & members felt abandoned’ so we investigated improving and adopting other digital technologies where we could **share resources, news** and **events**.
- Now it’s grown and will also include additional components:
 - an improved database to support over 10,000 volunteers/members from Society People
 - A new learning and compliance training platform easily accessible through the MV portal

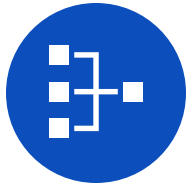




Why the MAVS website needed a refresh

- The menu, the structure has made it difficult to find what you're looking for
- The lack of standard sections and content has resulted in an inconsistent experience for readers / viewers
- All the content is completely public, viewable by anyone in the world.

NEW MEMBER AND VOLUNTEER SYSTEM (MAVS)



Comprehensive, integrated system



Efficiencies in recruitment, onboarding & communication



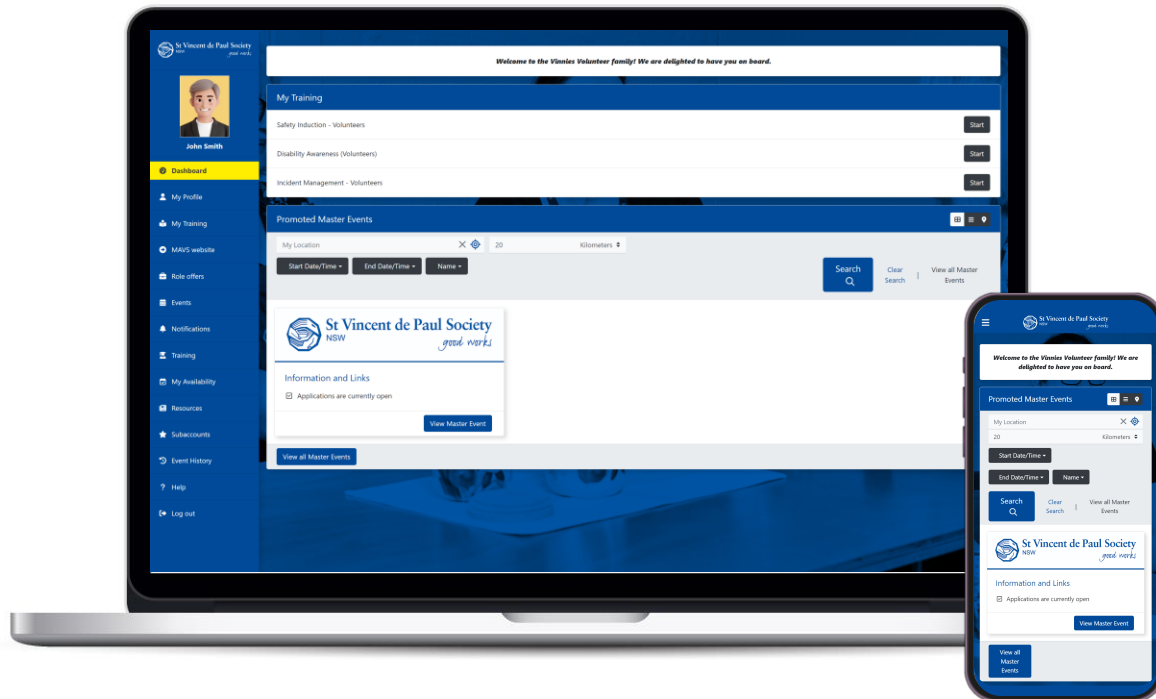
One-stop shop for member and volunteer information



Promotes retention, engagement and connection

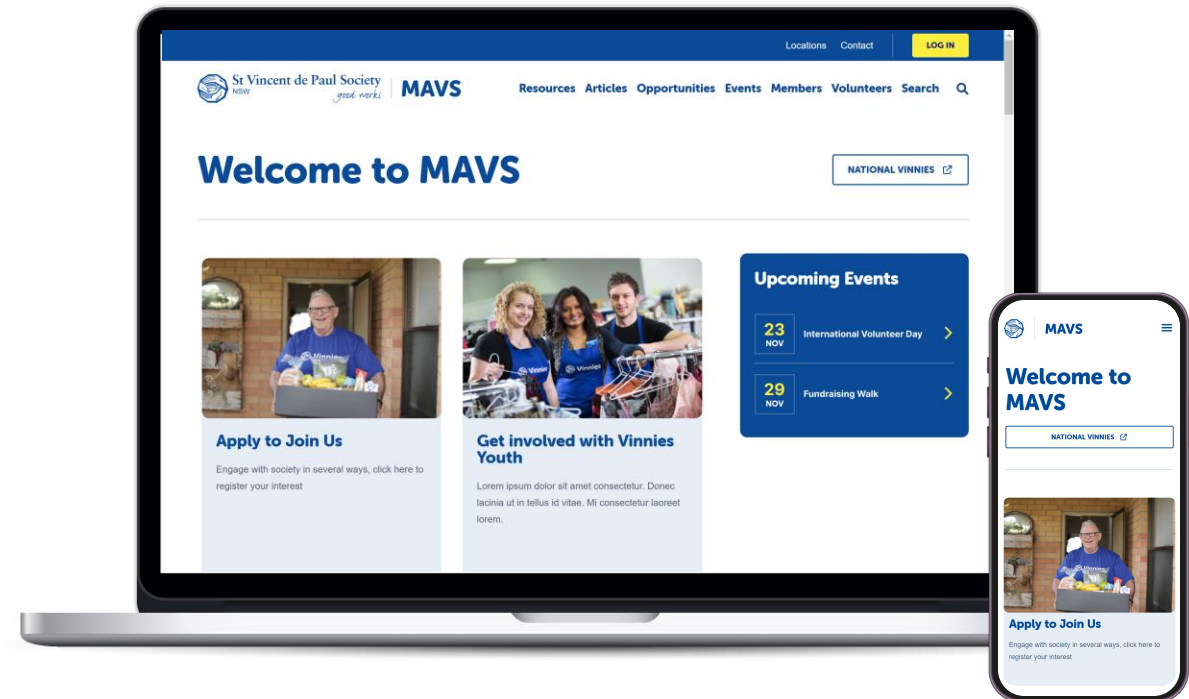
1

MV Portal



2

MAVS



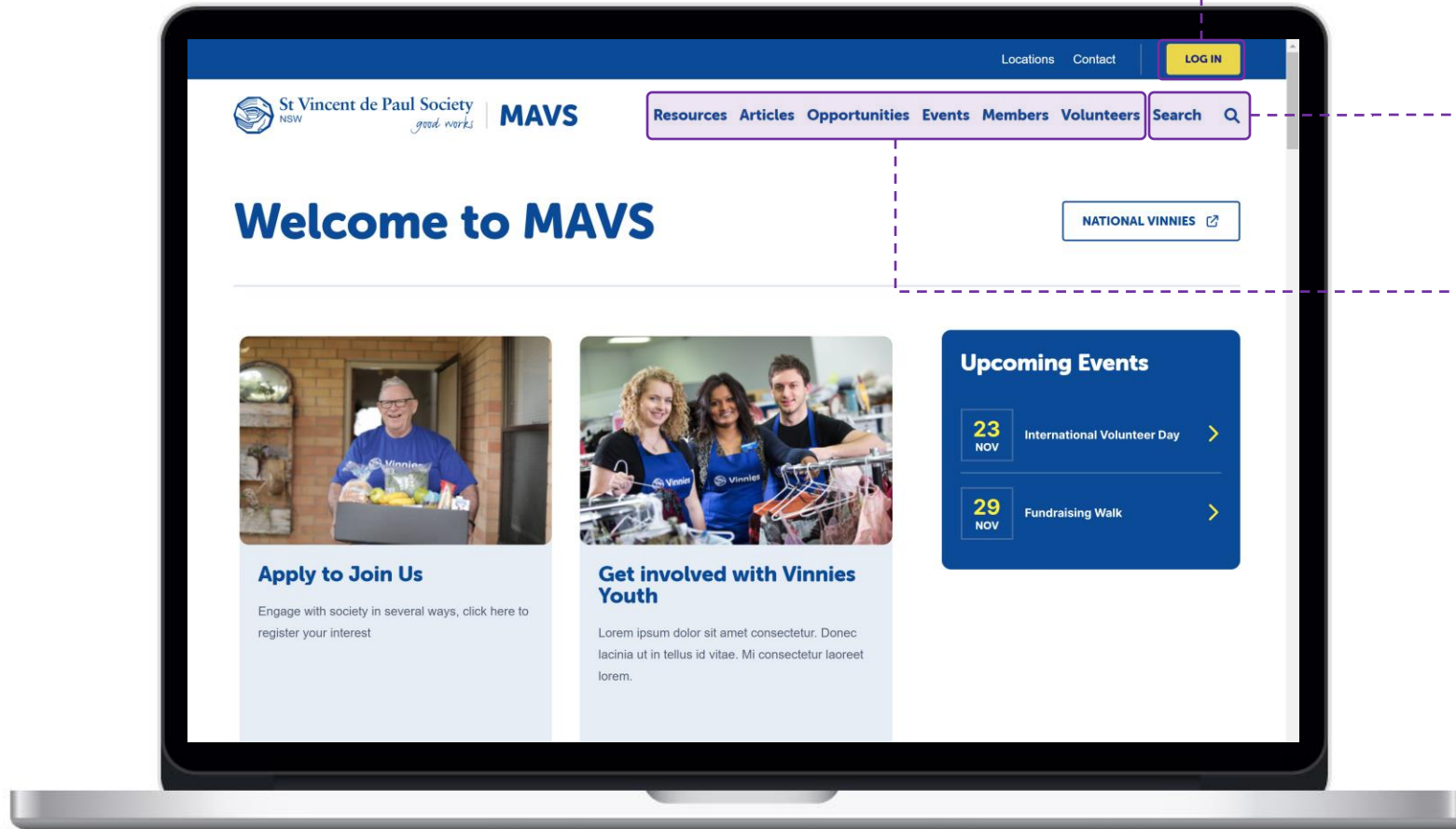
The Refreshed MAVS Website: What's new?

Login capability

Improved Search

A simplified menu with core content based on:

- News articles
- Resource articles
- Events

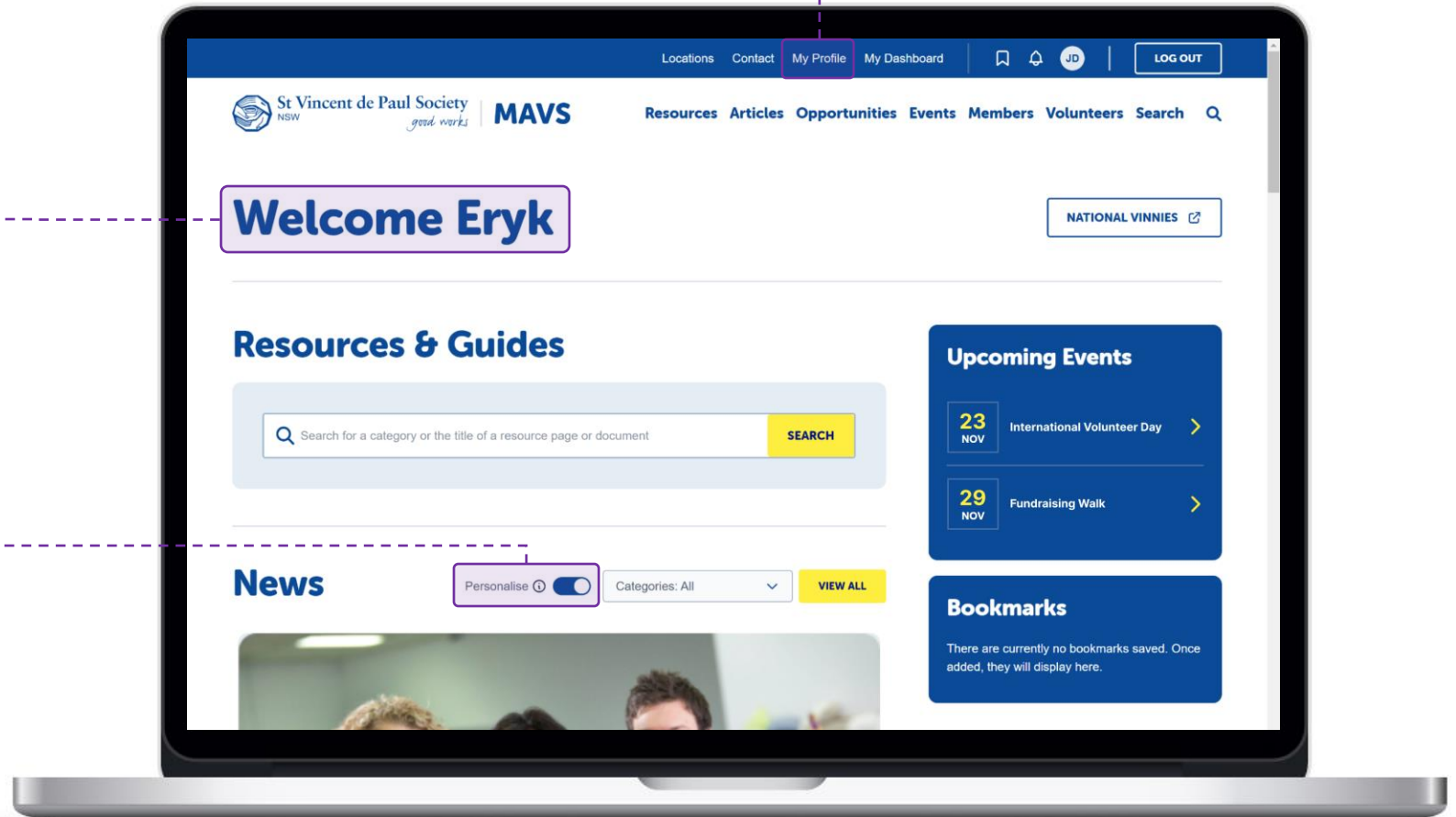


The Refreshed MAVS Website: Logging in

Ability to access your profile and dashboard

Personalisation

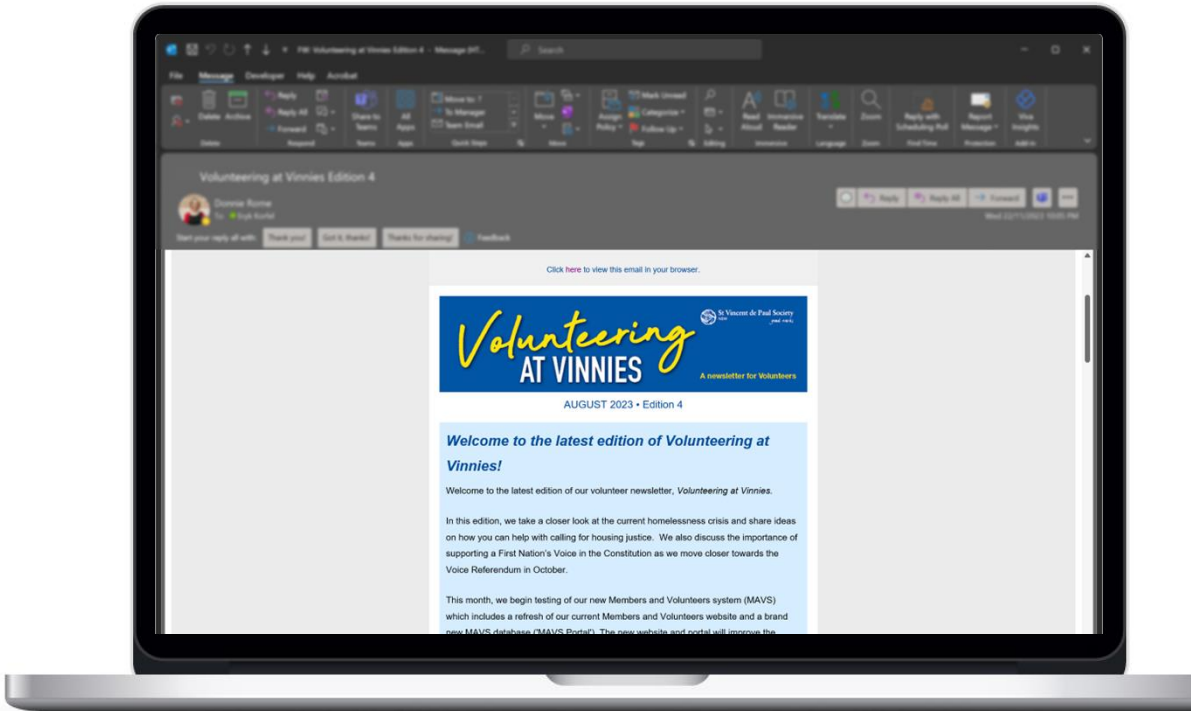
Personalised news and event content



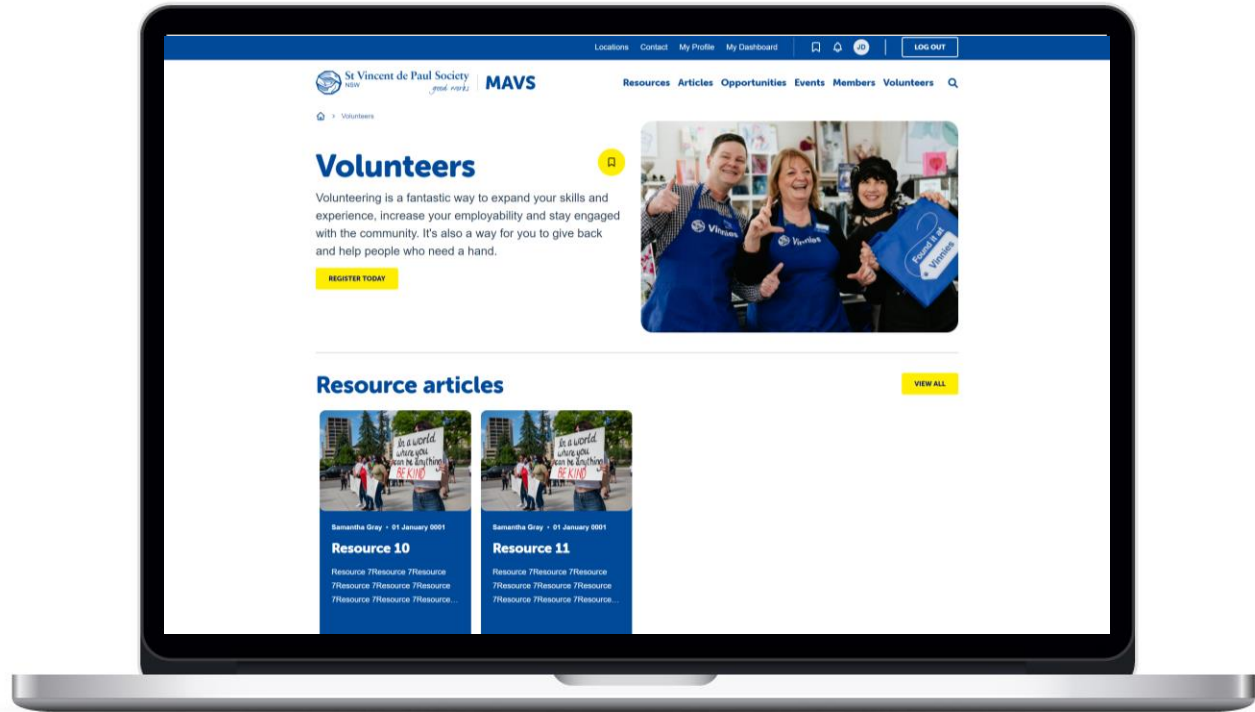
Refreshed Newsletters

Newsletters will be accessible as news articles on the MAVS site

Reading as **emails**

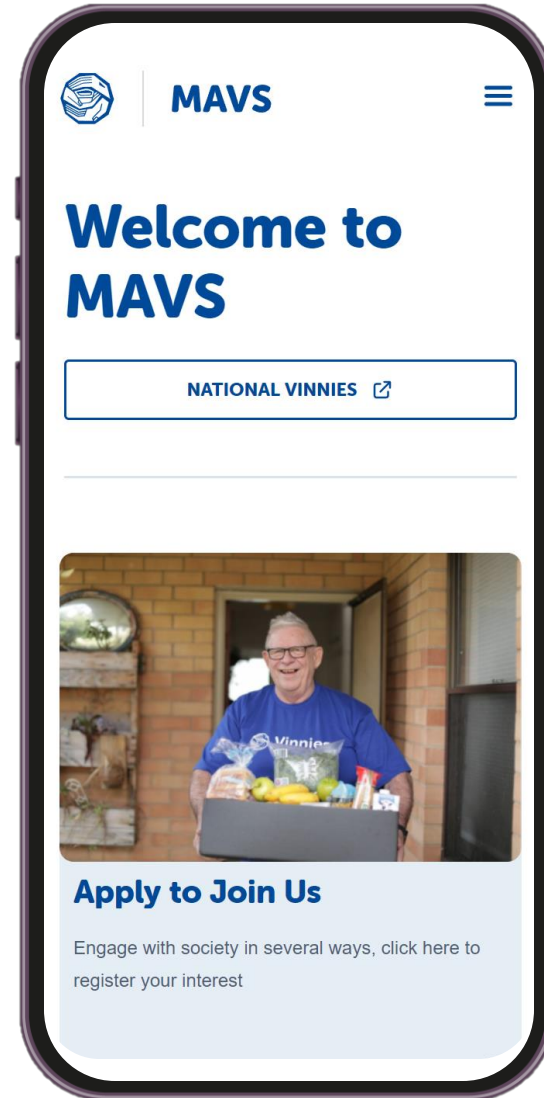
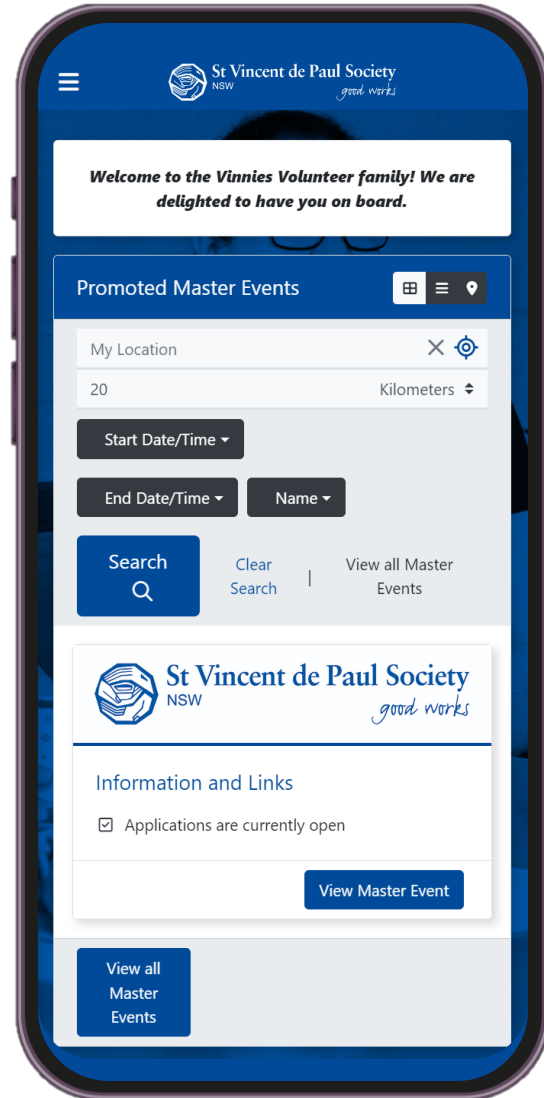


Reading as **news pages**



Access via Desktop and Mobile

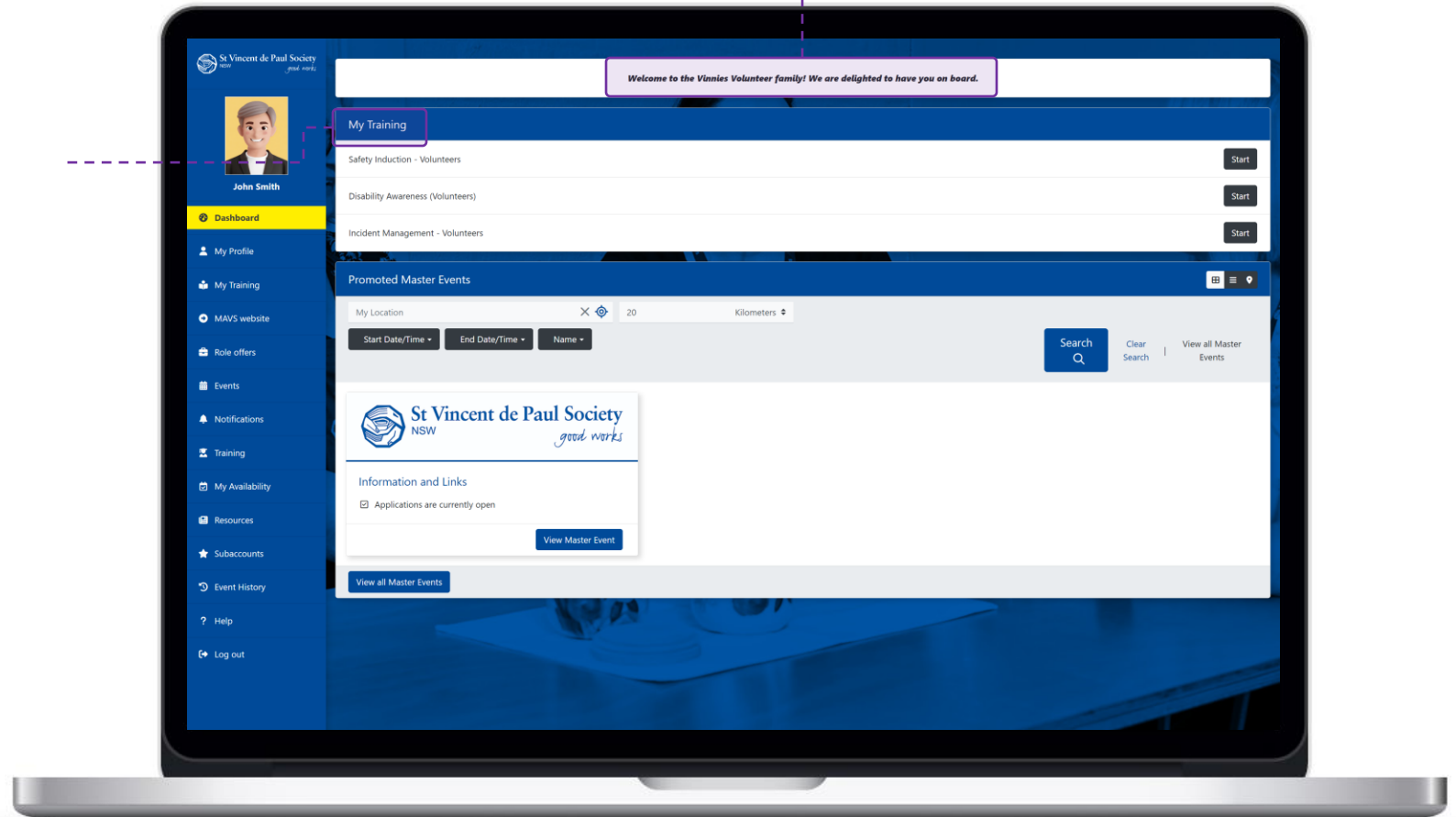
Our people will be able to access the portals via both their mobile phones and on desktops.



MV Portal: Dashboard

Display personalised content based on your profile

Quick dashboard view and access to training

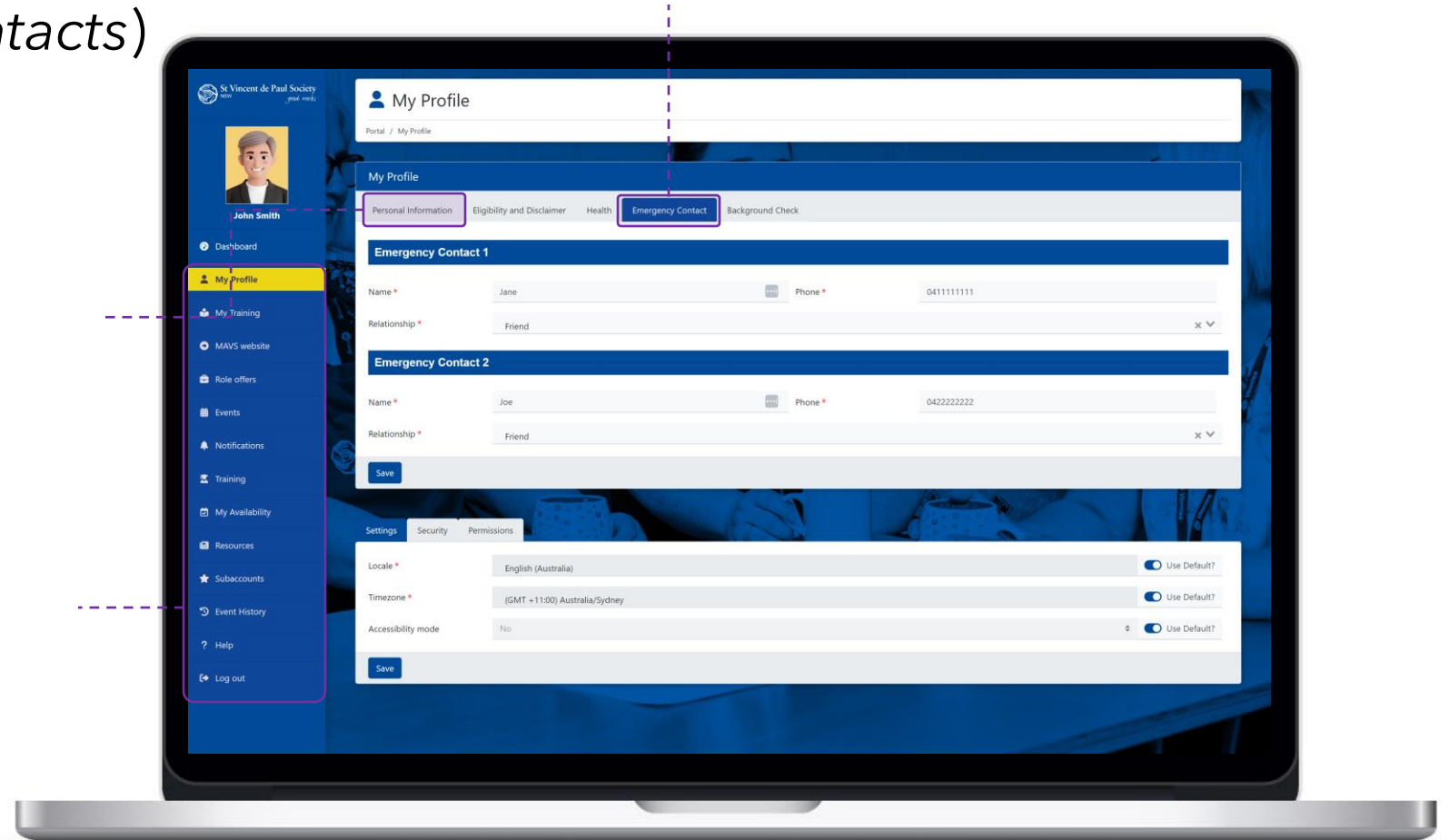


MV Portal: Profile

Ability to access your profile and update your personal information (e.g. your emergency contacts)

Ability to access your profile and update your personal information

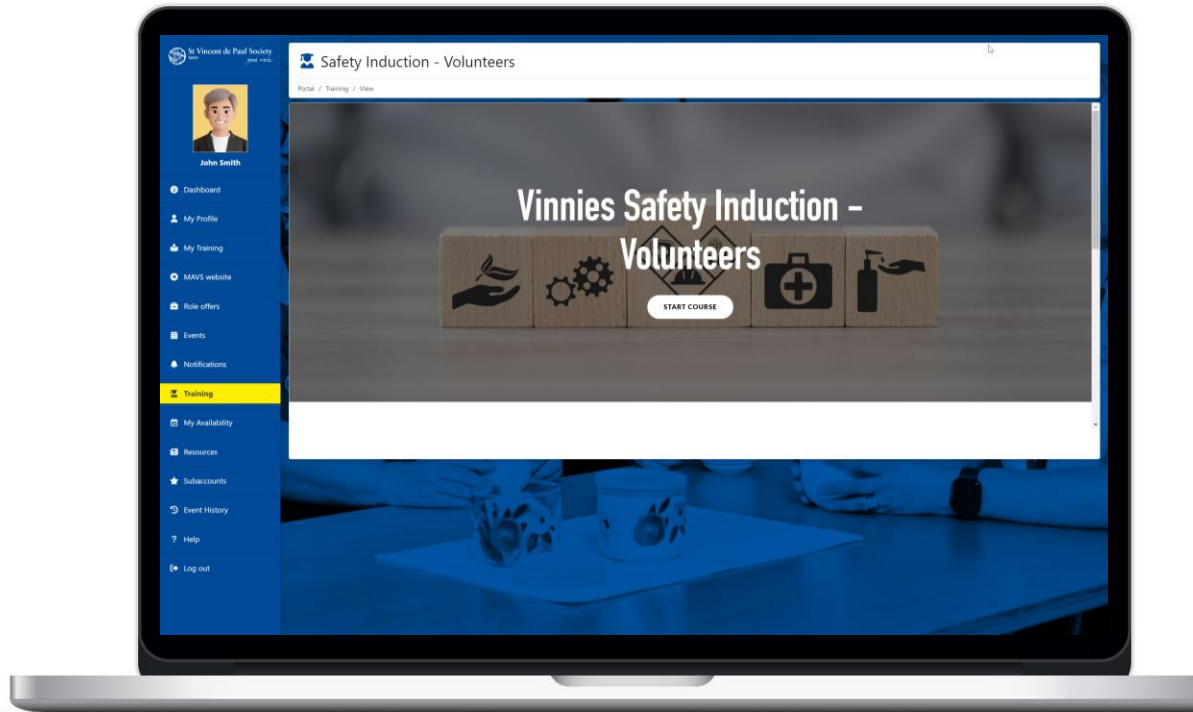
Navigation Panel allows quick access to different functionality



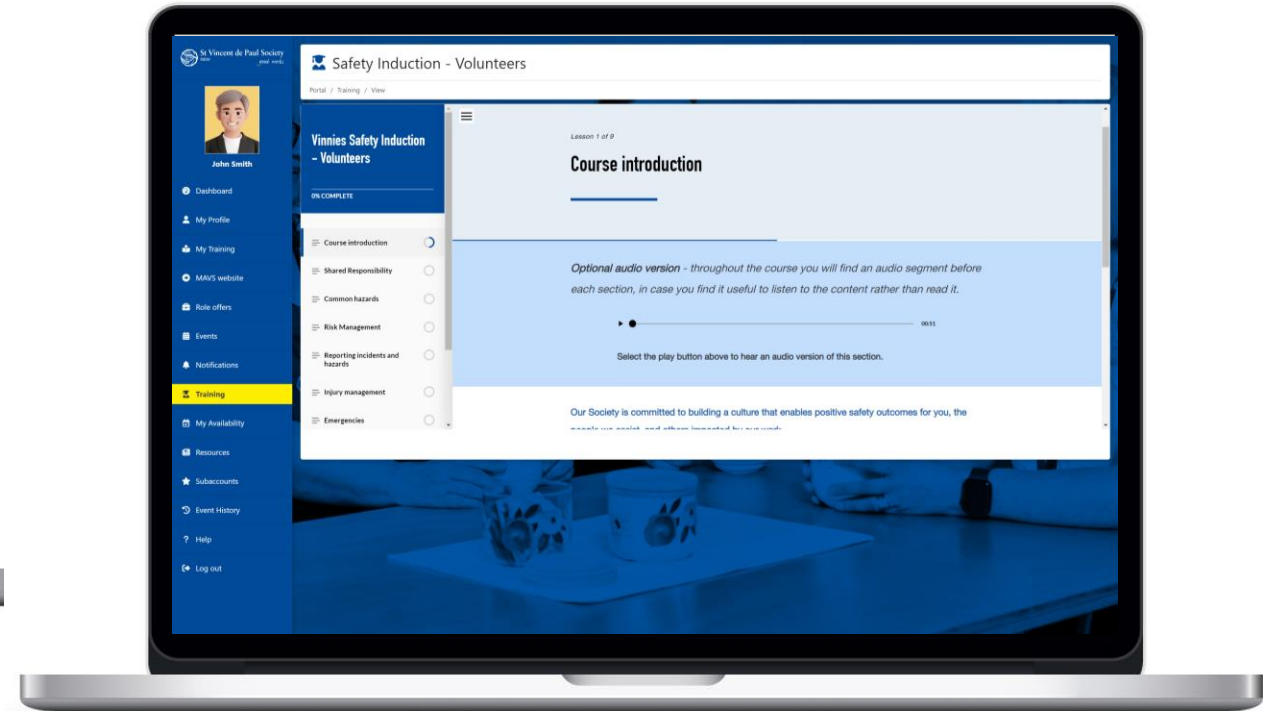
MV Portal: Training

You'll be able to view and complete your training directly from the MV Portal.

Commencing Training



Completing **modules**



VISION

To provide volunteers and members with an automated single-sign on integrated MAVS system that will improve efficiencies and be simple to use.

WHY

To offer an integrated system that enables:

- Volunteers/members to update personal details, such as name and address etc.
- A fresh and updated look/feel to news and webpages
- Volunteers with the onboarding process to comply with regulations
- The replacement of our current Learning platform for easy self-service of compulsory learning requirements

WHEN

The new system is planned to be rolled-out in **early 2024**.



St Vincent de Paul Society
NSW
good works

What do we
need from you?

We want our Volunteer and Members to be involved with;

- Testing of the system early next year
- Providing Feedback to our Project Team

If you are keen or know another volunteer who might be interested Please send us an email to Volunteers@vinnies.org.au

Thank you!!!



St Vincent de Paul Society
NSW *good works*

MEMBER LEADERS'

FORUM 2023



St Vincent de Paul Society
NSW *good works*

AFTERNOON TEA

MEMBER LEADERS'

FORUM 2023



St Vincent de Paul Society
NSW *good works*

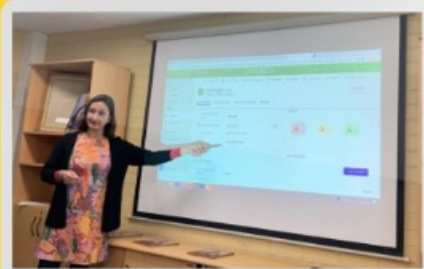
MEMBER LEADERS'

FORUM 2023

CONFERENCE ASSISTANCE MANAGEMENT SYSTEM (CAMS)

- In **22 months** (from October 2021 to July 2023), **over 1,200** members attended **160** learning sessions across **10 Central Councils** in NSW
- Almost **40 system upgrades** based on members' feedback
- In FY Quarter 1, members did over **33,915** interactions and delivered approximately **\$3m** worth of assistance
- Around **200** members responded to a recent survey

CAMS ROLLOUT TIMELINE



**broken bay -
March '22**

**greater
western sydney
- May '22**



**lismore -
March '22**



**sydney metro -
July '22**



**wagga wagga
- April '22**



**wilcannia forbes
- October '22**



CAMS ROLLOUT TIMELINE



**wollongong -
November '22**



**maitland
/newcastle
- April '23**

**armidale -
January '23**



**bathurst -
June '23**



ENERGY ACCOUNTS PAYMENT ASSISTANCE (EAPA)

- SVDP non-government EAPA provider since **September 2023**
- **7 Central Councils** recommenced EAPA
- **Armidale, Bathurst, Wagga, and Wollongong** ready to assess clients from 23 October
- 3 upcoming workshops in November for **Sydney, Greater Western Sydney and Broken Bay**
- On 20 November, Redfern VSC to pilot EAPA assessment

MEMBER LEADERS' FORUM



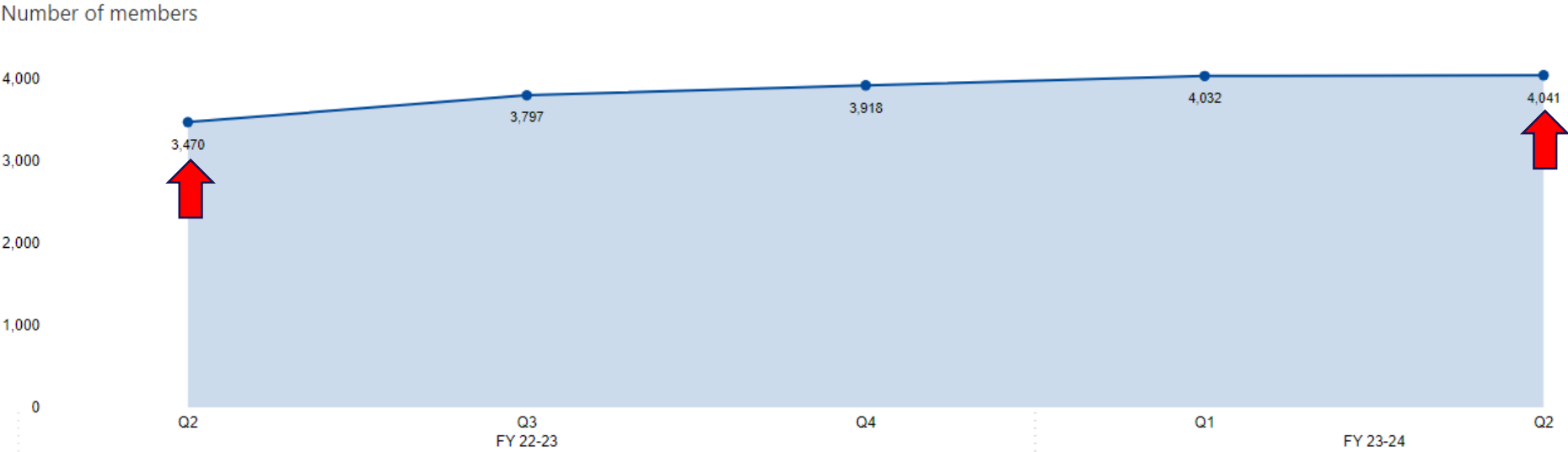
EAPA PROGRAM








Membership Data

- Monthly membership snapshot: As of October 30, we have **4,041 members** compared to **3,470** in October 2022

Membership Summary for NSW Oct 2022 - Oct 2023



Assistance Data

Metrics	FY 2022- 23	FY 2021 - 22	Change
Total number of interactions made	125,725	92,517	 35%
People assisted	Primary 41,249 Additional 46,708 Total 87,957	Primary 34,473 Additional 39,996 Total 74,469	 18%
Total Assistance provided	\$13,601,798	\$8,392,540	 62%
Average assistance per primary person	\$345	\$255	 35%
Average assistance per visit	\$108	\$91	 18%

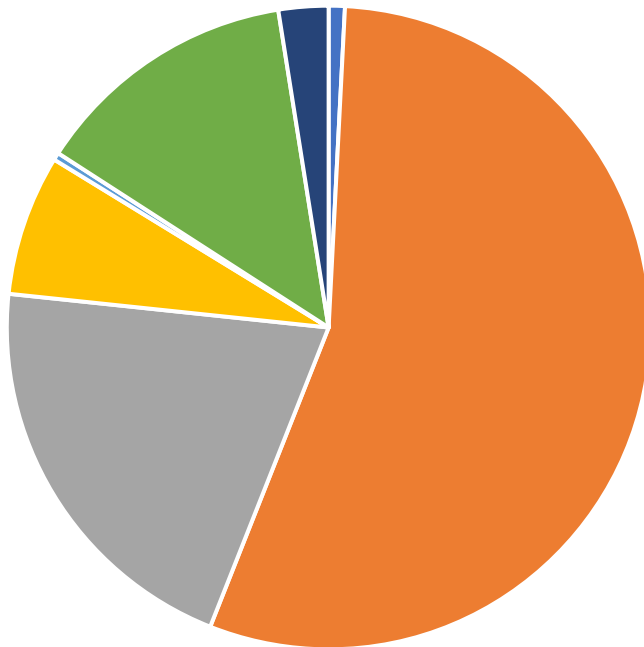
Overseas Partnership Program (Twinning)

- **200 Conferences and 9 Councils** in NSW in partnership with **650** overseas twins in **7 countries** (Cambodia, Fiji, India, Indonesia, Philippines, Solomon Islands, Thailand)
- Consists of **1 Chairperson, 10 Central Council twinning officers and 1 NSW Project Officer**
- **Assist a Student (AAS)** - Part of the Overseas Partnership Program
- In 2023, Statewide AAS support provided to **1,620 students**



Overseas Partnership Program (Twinning)

In 2023, NSW Conferences and Councils made a **\$255,830** in payments



■ Cambodia ■ India ■ Indonesia ■ Philippines ■ Solomon Islands ■ Thailand ■ Fiji

Country	Payment
India	\$141,180
Indonesia	\$52,890
Thailand	\$34,230
Philippines	\$18,080
Fiji	\$6,410
Cambodia	\$2,080
Solomon Islands	\$960

Overseas Partnership Program (Twinning)

- Large **Indonesian Gathering** in June - July 2023 to elect their New National President
- NSW contributed **AUD 6000**
- **3 candidates** nominated: Linda Rahayu, Selviana and Rieke



Overseas Partnership Program (Twinning)



- Forestville Conference **20 June 2023**
- Hosted **Mr. Rabaere**, National President of Kiribati



Role of Directors – Peter Doyle

- Who am I?
- Governance in the Society of St Vincent de Paul NSW
- Constitution of Society of St Vincent de Paul NSW
- Directors
- Board & Board Committees
- Why volunteer for governance roles
- Training
- Q & A

Who am I?

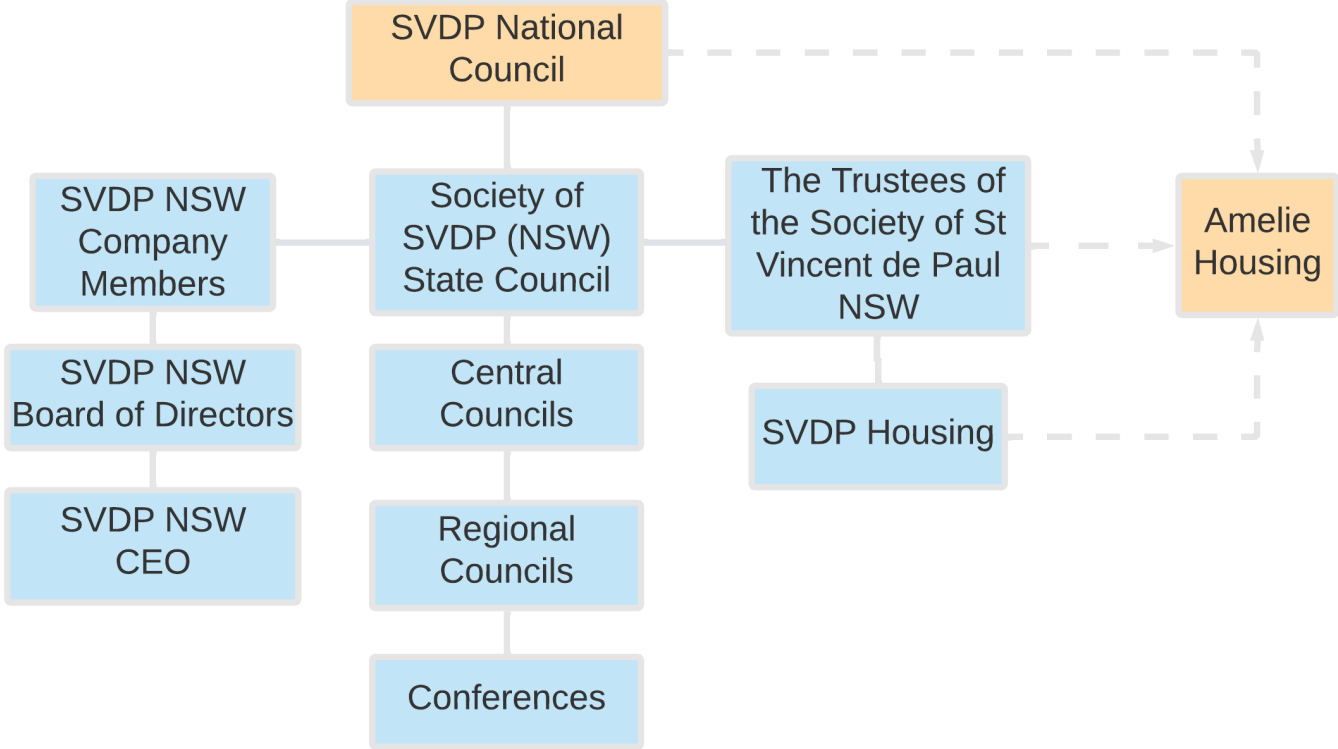
- Sydney resident.
- Member of the Haberfield Conference since February 2019.
- President of the Conference since December 2021.
- Second period as a Vincentian, a member of a youth conference in Cessnock in the 1980s.
- Director of the St Vincent de Paul Society NSW Limited since April 2022.
- Mining engineer by profession, currently a consulting project manager providing assistance to clients with planning and heritage approvals.
- Volunteer officer with the Australian Army Cadets.
- Married with two adult sons.

Governance in the Society of St Vincent de Paul NSW Ltd

- What is governance?
 - “the framework of relationships, systems and processes by which authority is exercised and controlled.” (Hon. Justice Neville Owen)
 - “Pursue its purpose effectively and meet its obligations” (AICD NFP Governance Principles)

Governance in the Society of St Vincent de Paul NSW Ltd

- SVdP NSW Structure - SVDP NSW Entities Relationships



Governance in the Society of St Vincent de Paul NSW Ltd

Entity	Type	Governed by	Governing Body	Enter into Contracts	Own Assets	Sue and be sued	DGR	Charitable fundraising legislation
Society of St Vincent de Paul (NSW)	Unincorporated Association	The Rule	State Council	X	X	X	X	X Only permitted if Authorised
Trustees of the Society of St Vincent de Paul NSW	Body corporate	<ul style="list-style-type: none"> Roman Catholic Church Communities' Lands Act 1942 ACNC Act 2012 The Rule 	Trustees of the Society of St Vincent de Paul	✓	✓	✓	X	X
St Vincent de Paul Society NSW (Company)	Public Company Limited by Guarantee	<ul style="list-style-type: none"> Corporations Act 2001 (Cth) ACNC Act 2012 Constitution 	<ul style="list-style-type: none"> SVDP NSW Company members SVDP NSW Board of Directors 	✓	✓	✓	✓	✓

Constitution of the Society of St Vincent de Paul NSW Ltd

Preamble

The Society Members formed St Vincent de Paul Society New South Wales to assist them in carrying out the good works of the Society.

The Company is established through this Constitution to facilitate:

- a) the spiritual development of Society Members to fulfil their mission to serve the poor; and
- b) the work Society Members, volunteers and employees do to assist people in need in our society,

which are central to the message espoused by Blessed Frederic Ozanam, Founder of the International Confederation of the St Vincent de Paul Society and which is consistent with social welfare aspects of Catholic Social Teaching.

Constitution of the Company

Constitution of the Society of St Vincent de Paul NSW Ltd

The primary purpose of the Company is to support the Society Members and those who assist them in their work recognising that in responding to those in need specialist skills are required at times to address complex needs and that Special Works may be established to meet those needs.

To assist the work of the Society the Company may employ people who are directed by the CEO who is in turn directed by the Board which is responsible to the Members.

The governance, management and operation of the Company shall be carried out in an atmosphere of Christian care and respect for clients, irrespective of the creed, ethnic or social background, health, gender or political opinions of the person.

Constitution of the Company

Constitution of the Society of St Vincent de Paul NSW Ltd

5. Objects

The Company is a Catholic, benevolent and charitable organisation which is guided by the Rule and whose objects are:

- a) To facilitate the spiritual life of members by sharing their skills and talents, and what has been given to the Society, on a person to person basis with those in need and encouraging them to take control of their own future.
- b) Recognising that the principle of subsidiarity is a key element of the operation of the Society the company undertakes:
 - i. to support the spiritual life of Society Members noting that the Society's values and Catholic Social Teachings underpin the work of the members;
 - ii. at the Conference, Regional, Central Council levels and at State Council level to support those Conferences and Councils both financially and administratively in carrying out their Mission; and
 - iii. at the state level to support the Council in its role of leading the Society and coordinating the work of the Society in the state.
- c) To assist in carrying out the mission of the Society which is to directly relieve suffering or deprivation of those in need and to promote human dignity and personal integrity.

Constitution of the Company

Governance in the Society of St Vincent de Paul NSW Ltd

Separation of Powers

State Council	Trustees	Company Members	Board of Directors
<ul style="list-style-type: none"> • Conference work • Policies that apply to members • Resolve disputes with Society Members 	<ul style="list-style-type: none"> • Land and Property – on trust for State Council • Finances relating to St Vincent de Paul Society (NSW) [unincorporated association] • Approve the consolidated (Trustee, SVDP Housing and SVDP NSW) financial accounts 	<ul style="list-style-type: none"> • Approve company strategic plan • Modify or repeal company constitution (with National Council approval) • Resolve disputes or discipline company members • Limited powers reserved in the constitution 	<ul style="list-style-type: none"> • Manage Company in accordance with the Board Charter (with delegation to the CEO/employees) • Approve the company financial accounts

Governance in the Society of St Vincent de Paul NSW Ltd

Decisions and Responsibilities Company

Entity	Governing Body	Types of Decisions	Duties and Responsibilities
St Vincent de Paul Society NSW (Company)	SVDP NSW Company members	<ul style="list-style-type: none"> • Appoint and dismiss Board Directors • Approve appointment and dismissal of CEO • Approve strategic plan • Modify or repeal company constitution (with National Council approval) • Resolve disputes or discipline company members <p>Source: Constitution/Corporations Act</p>	<ul style="list-style-type: none"> • Comply with the Constitution • Approve the company (SVDP NSW) financial accounts.
	SVDP NSW Board of Directors	<ul style="list-style-type: none"> • Manage the company – in accordance with the Board Charter • Financial decisions as per the Delegations of Authority Policy • Approve Policies which the Directors are responsible/have liability for 	<ul style="list-style-type: none"> • Directors Duties/ACNC Governance Standard 5: <ul style="list-style-type: none"> ○ Act with reasonable care, skill and diligence ○ Act in good faith, in the best interests of the company, and for a proper purpose ○ Not improperly use information or position ○ Avoid conflicts of interest ○ Prevent insolvent trading ○ Financial record keeping and reporting ○ Consumer law, environmental and WHS law

Governance in the Society of St Vincent de Paul NSW Ltd

Governance and Management

Directors set the direction;

Managers implement the strategies.

Directors are the Mind;

Managers are the Hands



Directors of SVDP NSW Ltd

- Company members in general meeting, appoint one of the Directors to be the Chair of the Board (40.1)
- The company constitution sets out:
 - Every year the three (or one third of the Board) longest serving Directors retire, but may offer themselves for re-appointment (26.7/26.8)
 - Maximum term is nine years (26.8)

Directors of SVDP NSW Ltd

- Company members in general meeting, appoint the Directors of SVDP NSW, after considering the recommendations of the Board (Constitution Para 26.3)
- The company constitution sets out:
 - Board consists of not less than 5, and not more than 9 Directors (26.1)
 - A majority of Directors shall be Society Members (26.2)
 - State Council President and 2 Central Council Presidents; and at least 2 and up to 6 other Directors (26.1)

Directors of SVDP NSW Ltd

- The company constitution sets out:
 - A Director must be a person who, in the opinion of Company Members:
 - Has suitable qualifications or experience; and
 - Is considered suitable to support the Object of the Company; and
 - Is considered suitable to participate in the ministry of the Society (26.4)

Board & Board Committees of SVDP NSW Ltd

- Current Board of SVDP NSW:
 - Richard Stewart (“Other Director”) – Chair of the Board
 - Paul Burton (State Council President)
 - Michelle Chahine (Central Council President)
 - John Adams (Central Council President)
 - Anne Stanfield (Other Director)
 - Liz McNamara (Other Director)
 - Evelyne Tadros (Other Director) – Appointed at AGM 30/10/2023
 - Birgit Burge-Teply (Other Director – Clinical Care) – Appointed at AGM 30/10/2023
 - Peter Doyle (Other Director)

Board & Board Committees of SVDP NSW Ltd

- Board Committees
 - Audit & Finance Committee
 - Service Quality & Safety Committee
 - People & Culture Committee
 - Governance, Risk and Nominations Committee
 - Remuneration Committee
 - Special purpose committees can be set up when required, e.g., appointment of the CEO, Board review

Why Volunteer for Governance Roles

- Having regard to the structures thus described, it is imperative that we must have members (and volunteers) who are prepared to take on these responsibilities
- Serving on State Council or the Board, exposes one to the full range of services that we offer to those members of our community that most need our support
- Governance roles are personally and professionally fulfilling
 - One develops skills that are transferable to other areas of one's life
 - The opportunity to help improve the services we offer
 - Similar to other Vincentian work, the work in these roles does contribute to your own spiritual life

Training for Governance Roles

- The Society offers comprehensive induction and training to those who take on these key governance roles.
- My journey has included:
 - Induction that took place (virtually via Zoom) over approximately 6 sessions, the induction covered Vincentian Spirituality and the Rule, Roles & Responsibilities, Diversity & Inclusion, Members & Volunteers, Financial Stewardship and Sustainability
 - Company Director's Course (offered by the Australian Institute of Company Directors)
 - "On-the-job" training – visits to Special Works, presentations to Board and Committee Meetings
 - Annual State Council and Board Retreat

Q&A



St Vincent de Paul Society
NSW *good works*

MEMBER LEADERS'

FORUM 2023



St Vincent de Paul Society
NSW *good works*

NSW STATE COUNCIL SPIRITUALITY SUBCOMMITTEE

MEMBER LEADERS'

FORUM 2023



St Vincent de Paul Society
NSW *good works*

MEMBER LEADERS'

FORUM 2023



St Vincent de Paul Society
NSW
good works

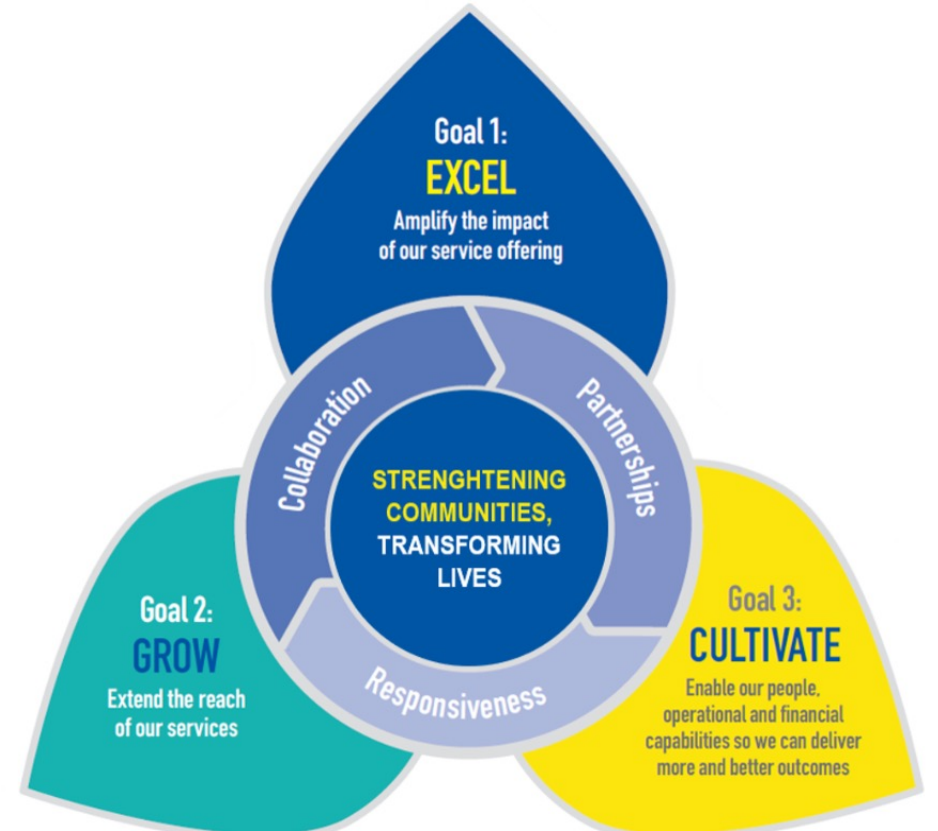
MEMBER TRAINING UPDATE

MEMBER LEADERS'

FORUM 2023

Leadership Training

- Our strategic goals – **Excel, Grow and Cultivate**.
- Two new learning tools are:
 1. **Leading with Impact** course in conjunction with Notre Dame, and
 2. **Conference President's Induction and Conference Presidents' Resource Toolkit**



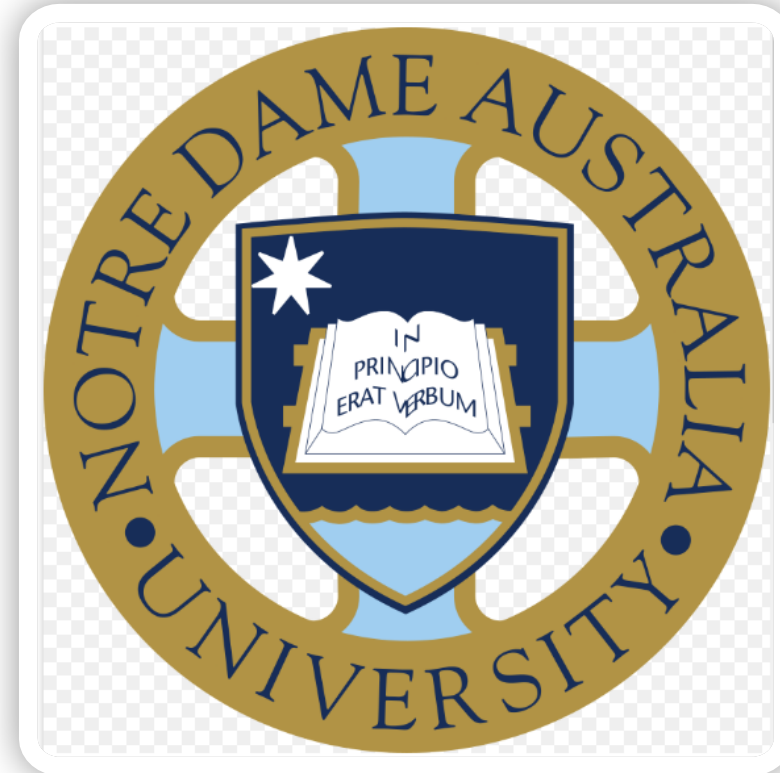
Leading with Impact



- Developed in conjunction with Notre Dame University
- Designed for member leaders or members who demonstrate leadership capability.
- Good for succession planning

Modules

- Formation
- Leadership and management
- Finance
- Governance
- Volunteer management
- Counselling skills
- Digital engagement



CONFERENCE PRESIDENTS' INDUCTION AND TOOLKIT

The materials consist of:

- A **PowerPoint presentation** of State-level organizational structure and local context of their role.
- **Workbook** with discussion questions and activities to connect new CPs with local Society stakeholders: 'One Society'.
- **Updated CP Resource Toolkit** with guidelines on governance, how to fulfil CP duties and serving as a mentoring resource for RCPs.

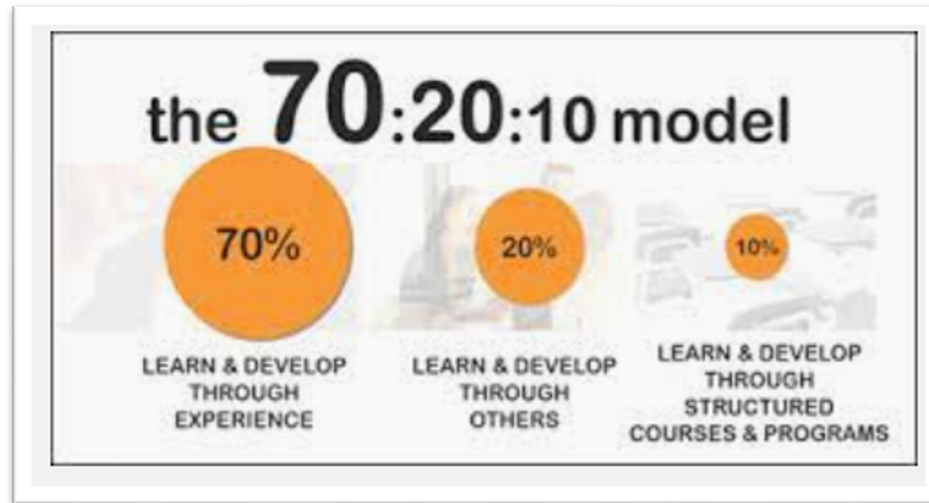


CONFERENCE PRESIDENTS' INDUCTION AND TOOLKIT



- Based in Regional Council President feedback
- Regional Directors supported project.
- High priority placed on understanding requirements through direct communication
- Requirements:
 - i) Help them work more effectively
 - ii) Support them rather than demanding something of them
 - iii) Value-add to what they already do.

NEW CONFERENCE PRESIDENTS' INDUCTION AND TOOLKIT



- PowerPoint is the 10% - **formal learning component.**
- **Mentoring** with RCP (including talking new CP through the CP Resource Toolkit) is the 20% learning from others component.
- Activities in Workbook that encourage **experience and reflection** is the 70% component.



St Vincent de Paul Society
NSW
good works

MEMBER LEADERS'

FORUM 2023



St Vincent de Paul Society
NSW *good works*

SUMMARY

MEMBER LEADERS'

FORUM 2023



St Vincent de Paul Society
NSW
good works

Tonight

- **5.30pm – Mass at St Peter Julian’s Church – 641 George St, Haymarket**
- **6.30pm – Dinner (Mercure)**

Tomorrow

- **Day 2 starts at 10.00am**
-



St Vincent de Paul Society
NSW *good works*

MEMBER LEADERS'

FORUM 2023
