



CHILDREN AND YOUNG PEOPLE

YOUR RIGHTS AND RESPONSIBILITIES



YOUR RIGHTS



You have the right to:

- ✓ be treated with respect and fairness no matter what.
- ✓ understand your rights and responsibilities.
- ✓ be free from discrimination in relation to your age, disability, gender, ethnicity, or other personal characteristic.
- ✓ feel safe in our services.
- ✓ expect adults to do what is best for you.
- ✓ have a say in decisions that affect you, like your plan or the services you access.
- ✓ have access to services that meet your needs.
- ✓ have access to information in a way that you understand.
- ✓ have family, friends, advocates, or others of your choice involved in your support.
- ✓ express your views, values, beliefs, identity, and culture.
- ✓ tell us how we can improve the way we do things.
- ✓ complain, and receive support to make a complaint.
- ✓ privacy.
- ✓ have your information kept securely, and to understand when we may share your information to support you, or when the law says we must, or to keep you safe.
- ✓ have your concerns taken seriously and addressed by us.

YOUR RESPONSIBILITIES



We ask you to:

- ✓ respect other people.
- ✓ respect other people's belongings and Vinnies' property and belongings.
- ✓ not bully, be aggressive or violent to other people.
- ✓ respect other people's right to access our services.
- ✓ help keep yourself and other people safe. Tell us if there is a danger.
- ✓ tell us if you feel unsafe, worried, or unhappy about something.
- ✓ tell us if you do not understand the information we've given you.
- ✓ tell us if you are unhappy with how your complaint or feedback has been addressed.