



A NEW SYSTEM TO

HELP US HELP PEOPLE

CAMS BRIEFING

Overview of the Conference Assistance Management System (CAMS)

- What is CAMS?
- Why a new System?
- What are the Key Benefits?
- Who will use CAMS
- Project Phases
- Pilot Map
- Feedback and Reporting
- Statewide Rollout plan
- Communication Plan
- What is needed from Members
- When will CAMS be used
- Support





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What is CAMS?

CAMS is short for...

Conference Assistance Management System

CAMS will help us help people. It is a system that will improve the way our Society assists the people who come to us for support, specifically **how we capture their information in a safe and secure way.**



WHY A NEW SYSTEM?

- Serious concerns that the personal information of the people we assist was not secure.
- Based on member, volunteer and staff feedback.
- A system to reflect client needs that capture the variety of circumstances, and variety of the ways members provide assistance.
- Desire to have one uniform data system across NSW rather than three.
- Gives us the ability to analyse statewide data to better target support.

What are the Key Benefits?

- One system across NSW, not three systems
- Information is secure
- Cleaner data to show statewide impact of member's work
- Access to funding opportunities
- Local-specific patterns of need and assistance are visible
- CAMS supports Conference Process.



Who will use CAMS?

Members, volunteers and staff completing data entry for the people we assist

Those who want access to an overview of assistance provided, for example; Regional Presidents, Conference Presidents etc.

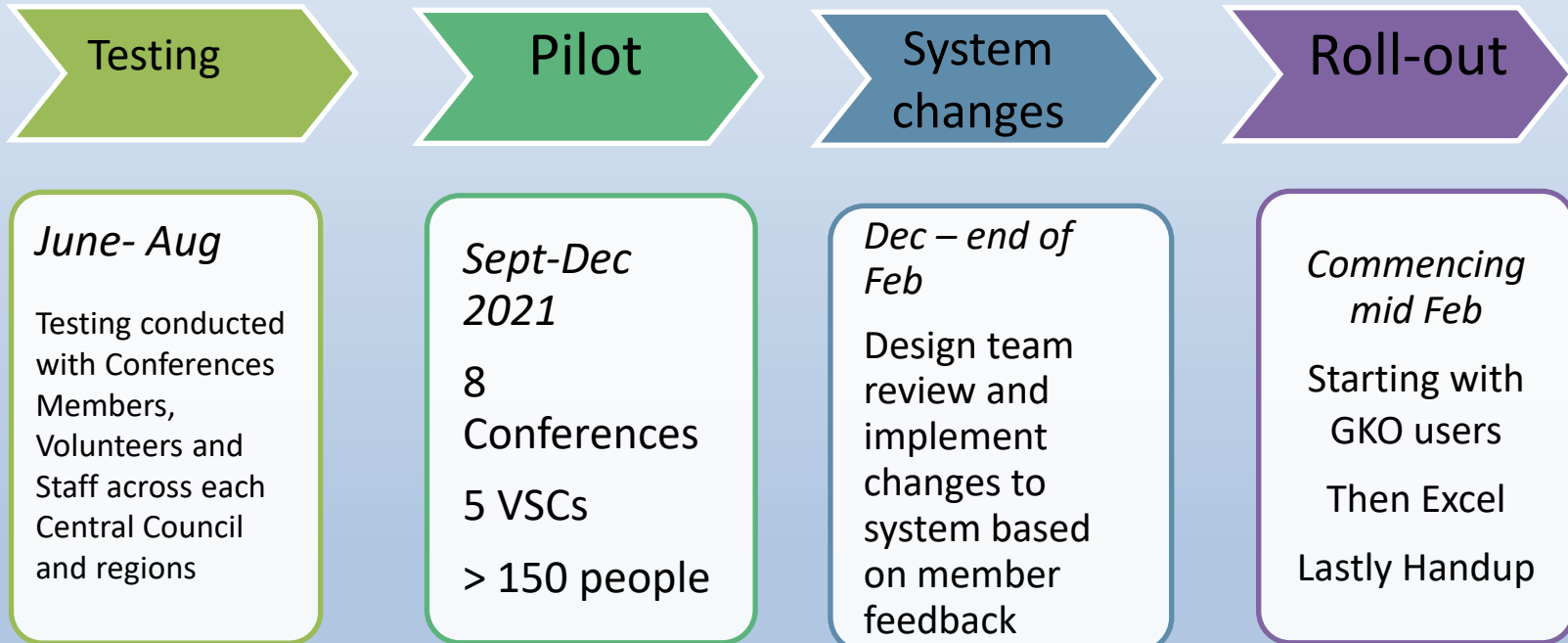
Note that access is via individual log on, using your Society email address.



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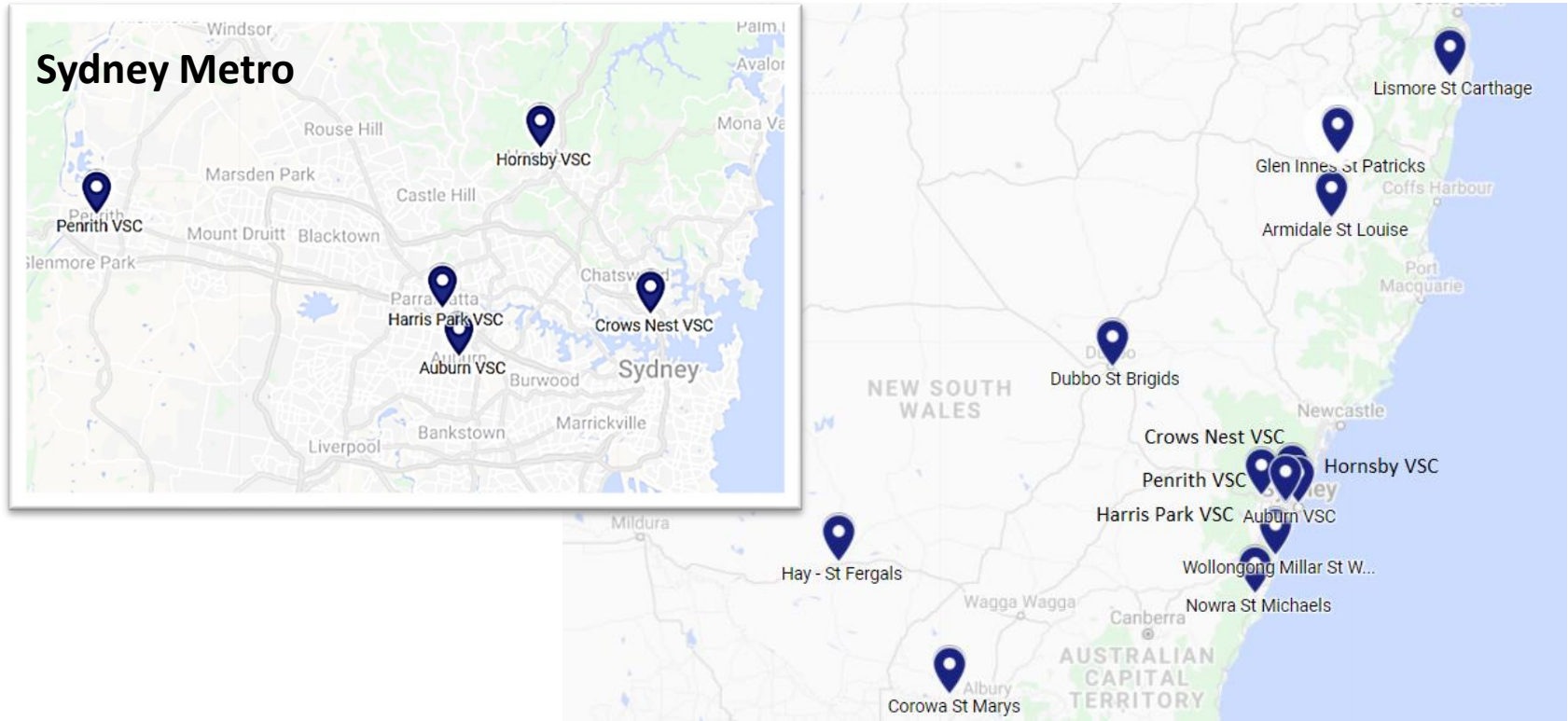


CAMS Project Phases



Pilot Phases

Pilot Participants



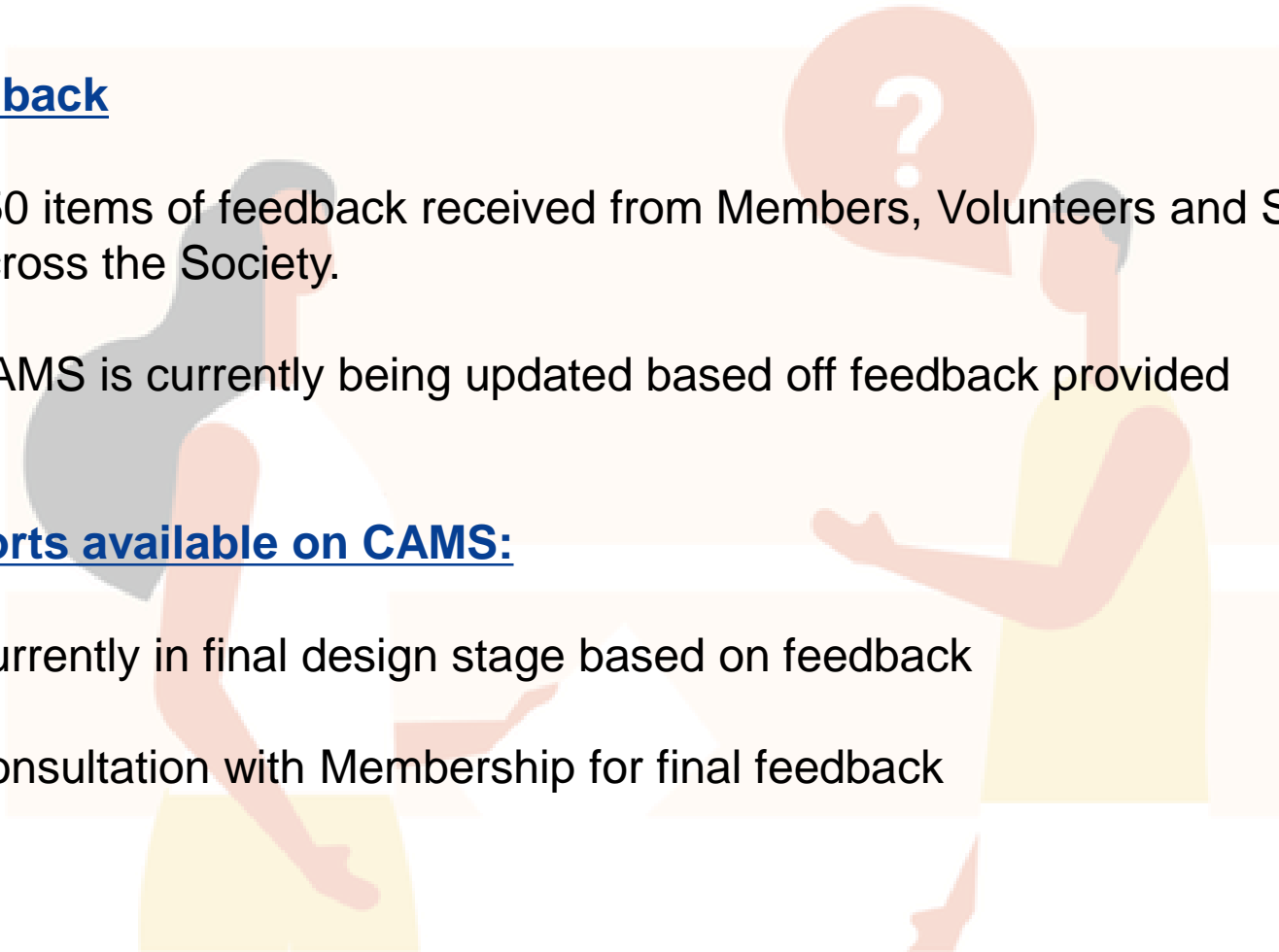


Feedback

- 150 items of feedback received from Members, Volunteers and Staff across the Society.
- CAMS is currently being updated based off feedback provided

Reports available on CAMS:

- Currently in final design stage based on feedback
- Consultation with Membership for final feedback



CAMS Roll-out (By Central Council)

Proposed Timeline
GKO Users



- Broken Bay first due to smaller number of conferences
- VSC Coordinators will be appointed as trainer champions to support members for Metro region

CAMS Roll-out (By Central Council) continued

Proposed Timeline
Excel and Handup Users



On average around 3 weeks spent in each Central Council area

Newcastle /Maitland will require longer timeframe due to existing process



Delivery options

Three Delivery Session Options

Option 1	Option 2	Option 3
Mandatory for data entry people	Optional for members, volunteers and staff	Optional for members but encouraged
How to use CAMS LIVE System: Create contact, interview, assistance given	Overview + Searching + paper form	Overview + Paper Form/A,B Form
Access needed	Access needed	No access needed
3 hr in-person 2.5 hrs virtual	2 hr	1 hr
In-person or virtual	In-person or virtual	In-person or virtual

CAMS Statewide Roll-out

- Communications to Members will be determined by Central Council Presidents (Council, Region, Conference or Member level)
- Sydney Metro- Virtual CAMS Information Session late February- early March to provide CAMS introduction open for all Members in this region.
- Nominated CAMS Trainer Champions provide ongoing support to Members throughout the rollout and provided ongoing support.
- CAMS Support team to communication with Trainer Champions to collect information.eg Conference processes, Who will need access, what training option is required
- Multiple sessions to be conducted in Regions
- Follow up sessions to be completed by Trainer Champions

Communication

Presentation to take place with Central Council/Region Presidents

March 7th 2022: Virtual Evening Session for Metro Members to attend-
Further information session will be done for remaining Central Councils

Use of New Society People replacement for Communication

MAVS Website + Newsletter

<https://mavs.vinnies.org.au/conferences/conference-forms-and-guidelines/>

Cams.support@vinnies.org.au serviced by CAMS Support Team



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Who will conduct the Learning Sessions?

Learning from the Pilot- Face to face sessions work best, Virtual training will be available if Conferences prefer that delivery method

- Lead by the CAMS Support Staff initially
- CAMS Support staff with trainer champion co-training or shadowing approximately 3-4 Learning Sessions
- Trainer Champions conduct some Learning Sessions with CAMS Support staff in support
- Trainer Champion conduct Learning Sessions independently.



What is needed from Members

*Trainer Champions will collect this information

- What training is needed for each conference
- Date options will be provided to each conference
- If CAMS access required- Names, Contact number, Role within the society to create Society email accounts and access

Calendar

When will Conferences use CAMS once Learning Sessions are complete?

- Go LIVE dates will be 3 weeks after the final Learning Session for that Central Council.
- The CAMS Practice System will be accessible a few days prior to Learning Session and available to users for as long as they need.
- Historical data will be migrated from GKO, Excel and Handup to CAMS corresponding with the Go LIVE dates for each Central Council





CAMS Roll-out Support

First point of support for Members is:

1. Trainer Champions- Staff and/or Members in each region. Each Central Council is encouraged to have 3+ Champions. Coordination with CAMS Support Team.
2. CAMS Support Team - Cams.support@vinnies.org.au
3. CAMS support Team to coordinate with CRM Team.

The background features several question marks in various colors (pink, green, purple, yellow, grey) scattered across the top half. The bottom half is filled with numerous raised hands of different skin tones, suggesting a group discussion or a Q&A session.

QUESTIONS &

DISCUSSION